



Human Services Impact Report

Fiscal Year 2020 -2021

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TEMPE HUMAN SERVICES

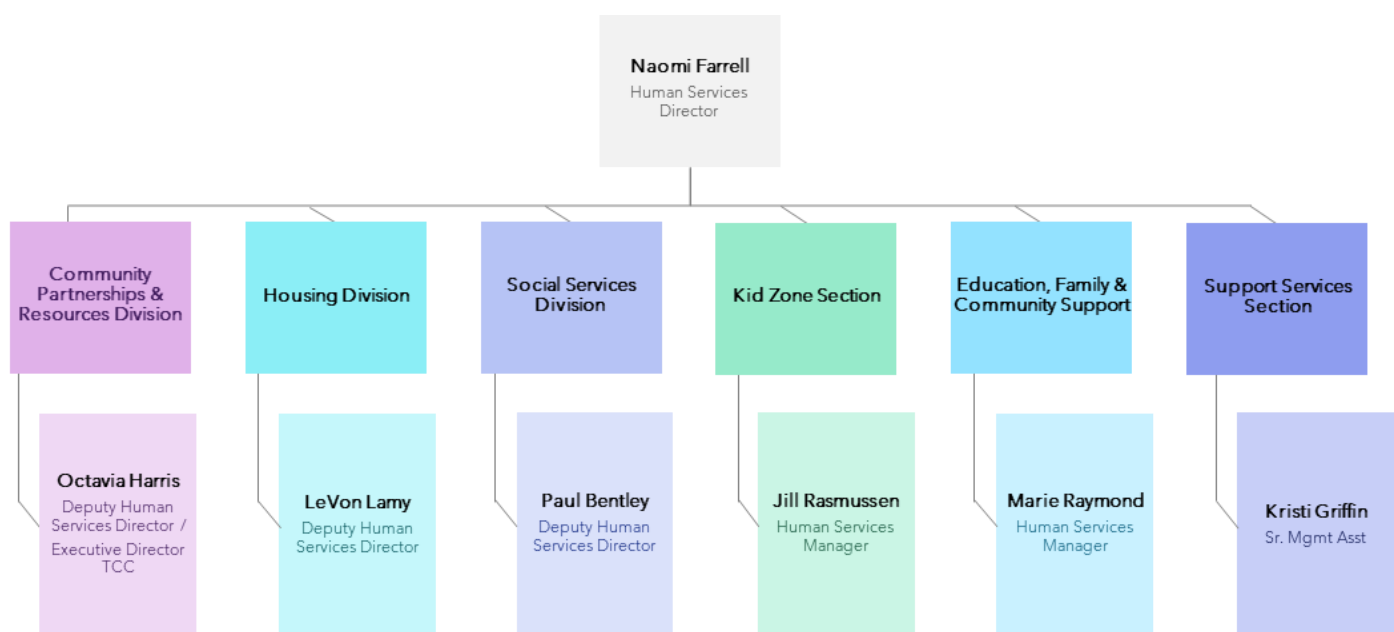
MISSION:

Human Services offers an equitable and inclusive continuum of trauma sensitive programs to assist individuals and families across their lifespan in pursuing their desired quality of life, by leveraging diverse community partnerships, volunteers, and significant federal, state, local, tribal, philanthropic, and faith-based funding.

Vision

people enjoy a just and fair opportunity in pursuing their desired quality of life, despite historic patterns of discrimination, or any other systemic barriers

Tempe Human Services Organizational Chart



WELCOME

Tempe Human Services Director & Tempe Community Council Board

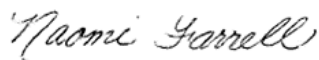
Welcome to the Annual Impact Report for fiscal year 2020-21. We are excited to share the work and successes during the twelve months from July 1, 2020 through June 30, 2021. This report highlights the programming and services provided across the system of providers that serve Tempe, including direct city services and our many partner agencies.

During this fiscal year the challenges of adapting to the COVID-19 pandemic dominated operations. City budget reductions were enacted based on an economic forecast that projected a cooling economy due to the impacts of COVID-19 causing Human Services cut approximately 8.5% to some traditional programming. However, subsequently Human Services also received additional funds related to COVID grants that created new programming to deal with the strain of the pandemic. Through this unusual period of history we continued to evolve our service delivery to meet COVID-19 recommendations and requirements. We are again proud of the unyielding determination and dedication staff that ensured uninterrupted and safe delivery of services in Tempe.

As always, while reading this Annual Impact Report remember that the numbers and figures on the following pages represent **connections with people living in our community**. These numbers do not simply reflect transactions or products. Additionally, these figures signify the work and labor of staff and partners who contribute day in and day out to improve the quality of life for our neighbors, colleagues and friends.

Thank you for your interest in our community

Best,



Naomi Farrell
Human Services Director



Tammy Reed
Past TCC Board Chair



HUMAN SERVICES IMPACT REPORT OVERVIEW

The information in this report provides a high-level overview of the 115 programs, 91 traditional and 24 COVID related, operating during fiscal year 2020-2021. Fifty four (54) of these programs were operated by the City of Tempe Human Services Department, 43 standard and 11 COVID related. Forty Eight (48) were funded via Tempe Community Council (TCC) Agency Review process, the City's strategic non-profit partner (see sidebar). An additional thirteen (13) non-profit programs were funded by a subsequent allocation of \$500K COVID funds distributed by the Community Partnerships & Resources Division using a process similar to Agency Review.

This directory is grouped into three categories of service: crisis, stability, and self-sufficiency.

People do not necessarily interface with the system in a linear way and may have needs in multiple categories. Further, some programs provide services in multiple categories. For ease of analysis and reporting, each program is listed in only one category. **Within each category services are broken out across six specific populations: domestic violence, homelessness, individuals with disabilities, older adults, working poor, and youth development.** Some programs are not population specific, serving all, and are noted under "all populations."

Tempe Community Council

The City of Tempe established a partnership with TCC in 1985 for the equitable distribution of funds to non-profits providing necessary human services in Tempe.

To accomplish this goal, TCC developed the Agency Review Process. This unique community-driven process continues to successfully depoliticize the distribution of City funds to non-profit partners.

When reading about each category of service:

- 1) Tempe Human Services operated programs list funding using the heading "Budget"
- 2) Agency Review funded programs list TCC as the Workgroup, followed by the organization. The amount of funding is listed as "Allocation"

HUMAN SERVICES PERFORMANCE MEASURES



Safe & Secure
Communities

1.17 PLACEHOLDER - Community Supervision Re-Arrest Rates

1.18 Achieve a community program participation rate per capita of Tempe youth during non-school time greater than or equal to the national standards published by the Arizona After 3 PM Afterschool Alliance.

1.19 Achieve a 98% resolution rate for all Housing Quality Standard issues related to life, health or safety within 24 hours.

1.21 Achieve rates of zero for alcohol and marijuana use by 10th and 12th grade students in Tempe as measured by the biennial Arizona Youth Survey.

1.29 Achieve ratings of "Strongly Agree" or "Agree" with responses of "having a better understanding of trauma associated with violence and its impact on the well-being and safety of my family" greater than or equal to 50% as measured in the CARE 7 Trauma Education and Support Services Survey.



Strong Community
Connections

2.07 Achieve a rate of 85% of counseling clients who report an "increased ability to cope" as measured by a 4 or greater on a 5-point scale.



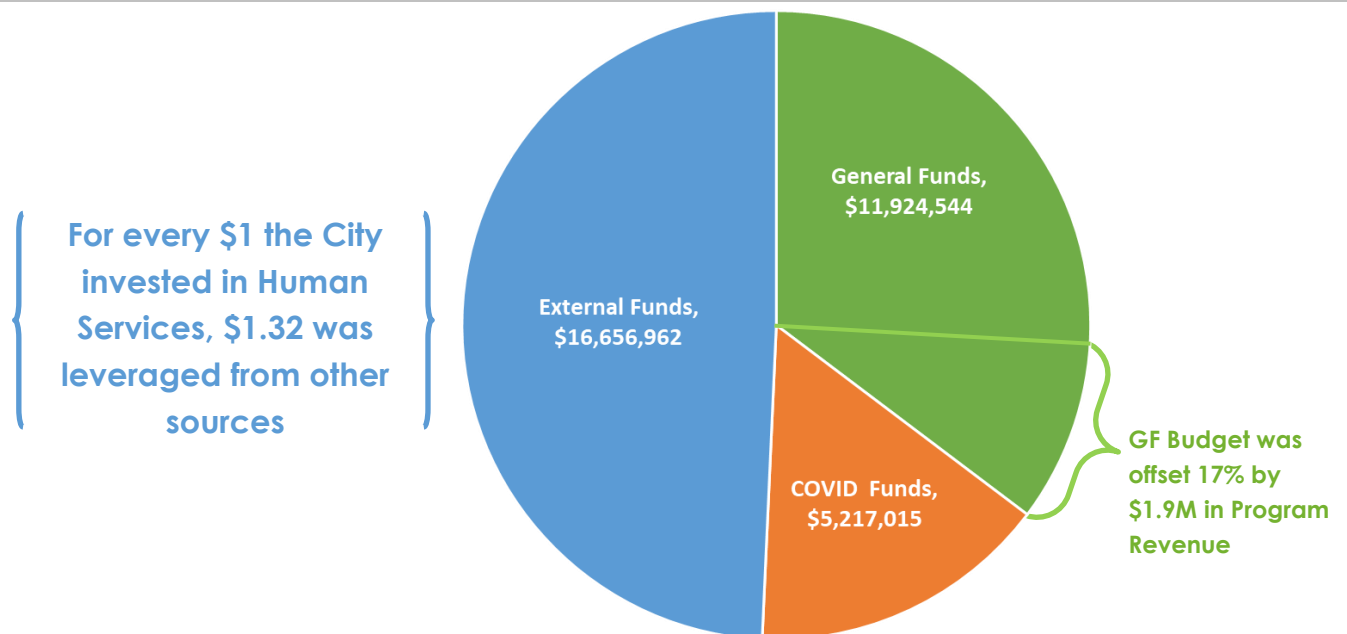
Sustainable Growth
& Development

4.09 Achieve a Housing Inventory Ratio for Affordable, Workforce, and Market-rate housing categories that meets the recommendations made for a three-person household in the most recent study.



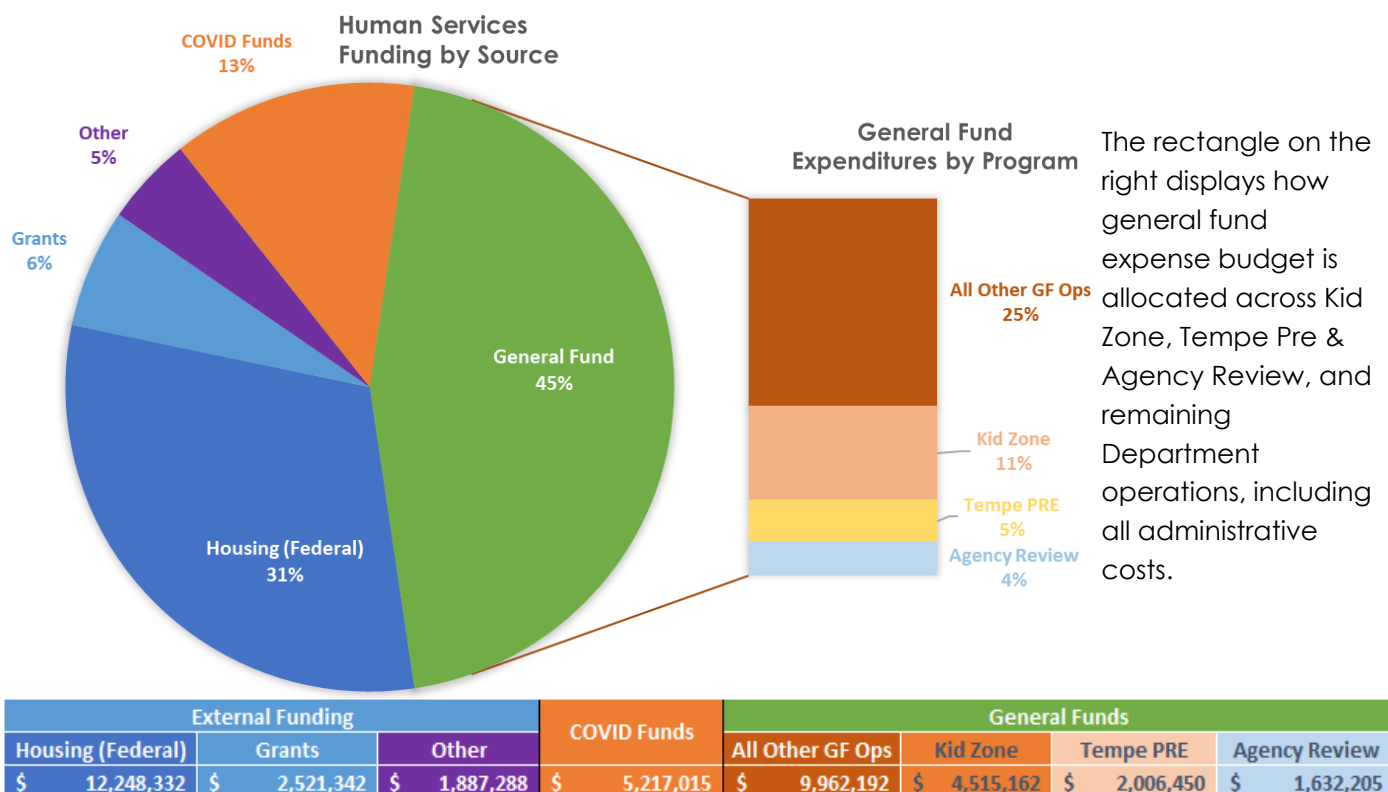
- 3.05** Achieve a Housing Choice Voucher program optimization of either 98% of vouchers leased or 99% of available funding spent.
- 3.06** Achieve Quality Early Learning for Tempe children as measured by 45% of 3 and 4-year old children enrolled in quality early learning settings by 2030.
- 3.07** Achieve a percentage of Tempe students who score "Proficient" or "Highly Proficient" on the AzMERIT 3rd Grade English language arts assessment greater than or equal to statewide achievement goal of 72% by 2030.
- 3.08** Achieve a high school graduation rate of Tempe students who graduate in 4 years greater than or equal to the statewide goal of 90% by 2030.
- 3.09** Achieve a rate of 65% for Tempe residents who have a post-secondary certificate, 2-year degree or 4-year degree by 2030.
- 3.10** Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.
- 3.20** Achieve ratings of "Very Satisfied" or "Satisfied" with Tempe's engagement and inclusion of those living with dementia, their care partners and their families, greater than 75% as measured in the Community Survey.
- 3.21** Engage Tempe employers to achieve a "Veteran-Supportive" designation greater than or equal to the average of Valley cities as awarded by the Arizona Coalition for Military Families.
- 3.28** Achieve an end to homelessness in Tempe as measured by Tempe's annual count.
- 3.30** Achieve the Age-Friendly Community Designation for livability from AARP.
- 3.31** Achieve a rate of households living below the Federal Poverty level less than Maricopa County as measured by the United States Census Bureau, American Community Survey. (Exploring adjustment for college students living off-campus with ASU Poverty Center.)
- 3.37** PLACEHOLDER - Mental Health & Wellness

HUMAN SERVICES FUNDING



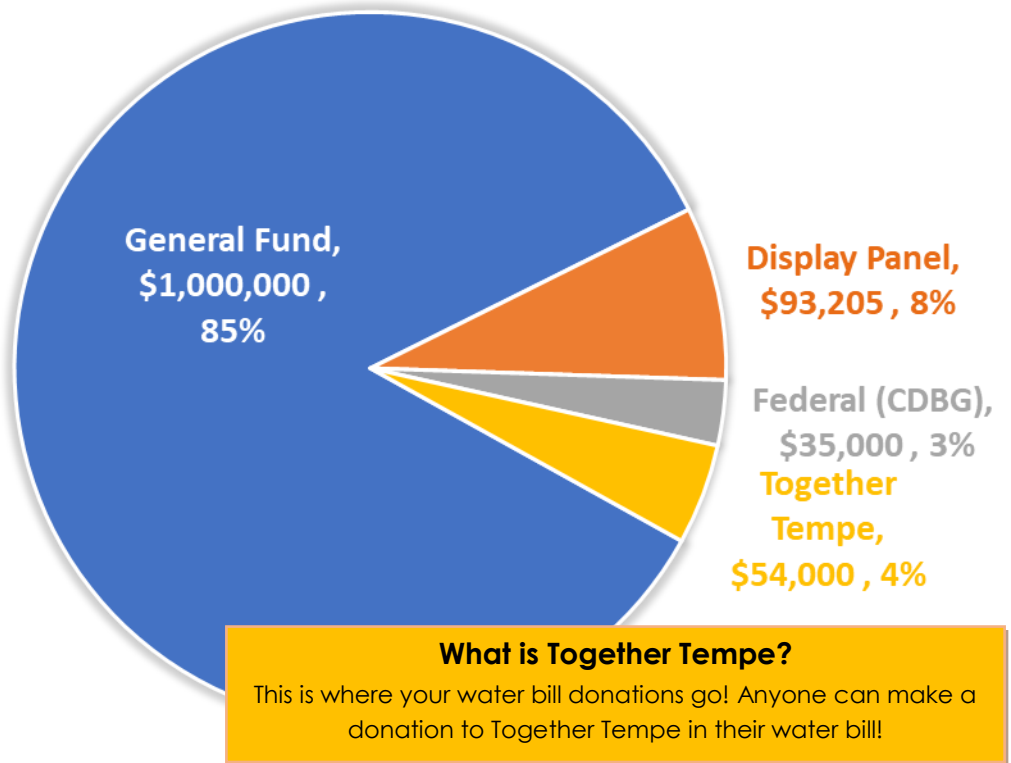
A majority of the \$16.6 million in external funding comes from the Federal government to support the Housing Choice Voucher program; other sources of funding include grants and donations.

Tempe Human Services is able to dramatically leverage the City's investment by securing additional external funding. For every dollar invested by the city, one dollar and fifty-five cents (\$1.16) of external funding were secured.



AGENCY REVIEW FUNDING

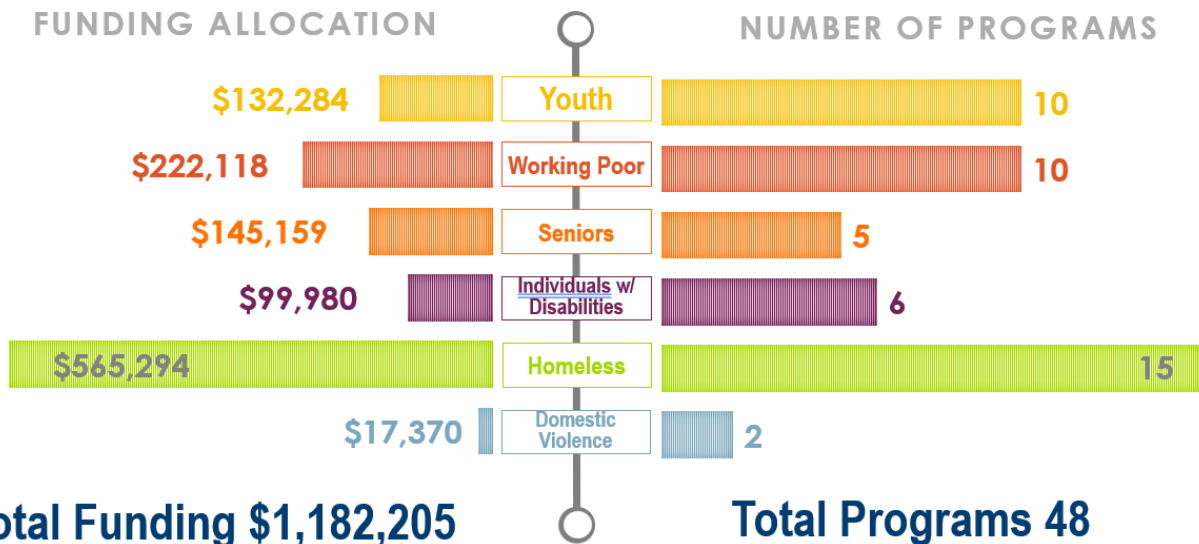
Total \$1,182,205
48 programs funded
across 40 agencies



Agency Review Allocations



TEMPE
Community
Council

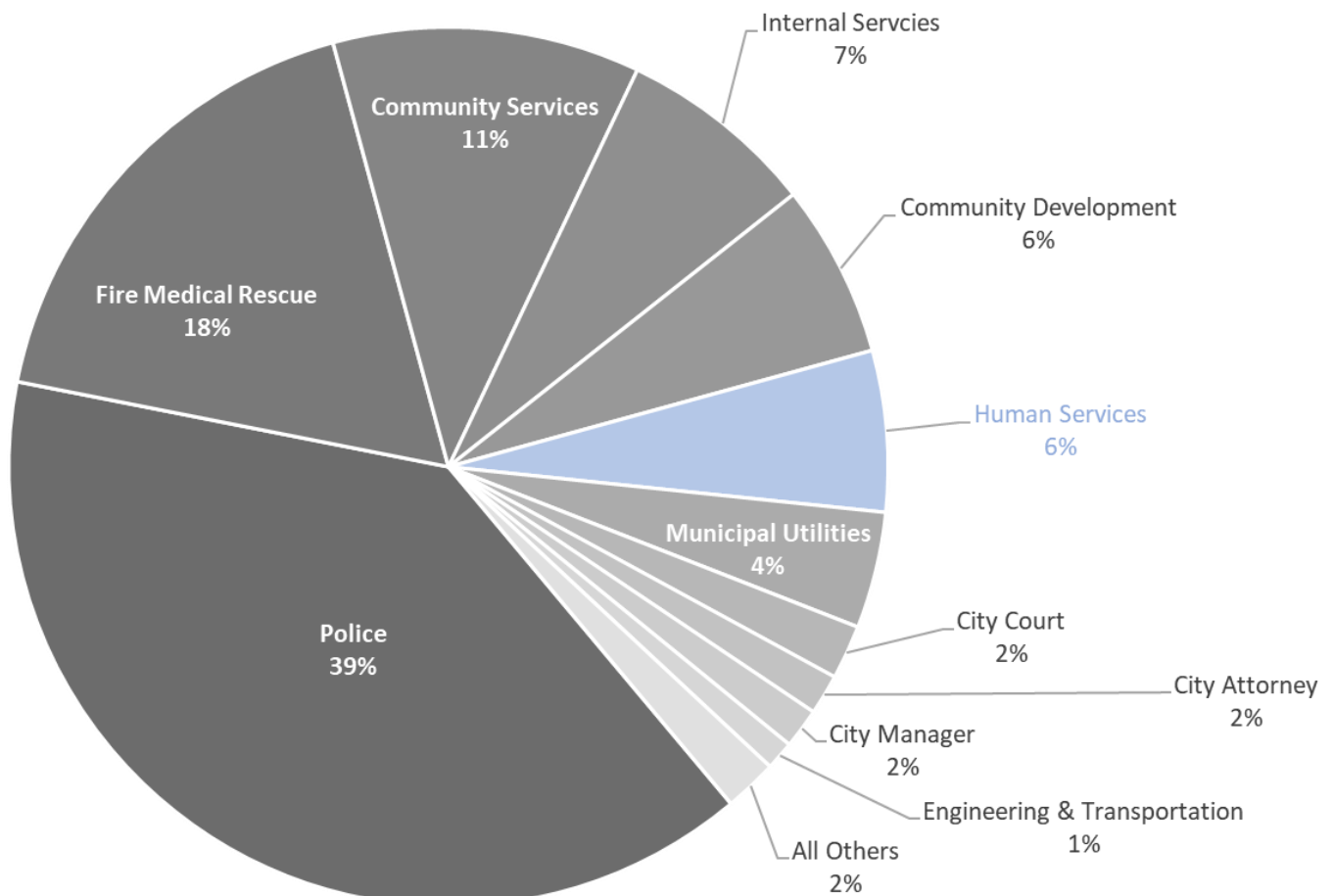


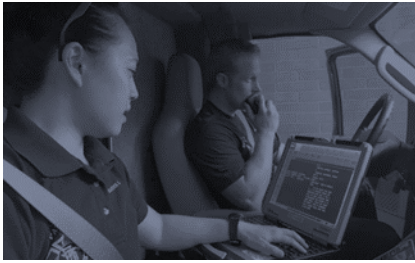
Although each Agency Review program and provided service has a primary target population that is selected by the program agency, many services provided cross target populations. For instance, a program providing music therapy to children with disabilities may fall under the individuals with disabilities target population, but is also serving the youth target population. The result of this community-centered approach is a process that provides a critical & complementary mechanism throughout the system of human services in Tempe.

TOTAL FUNDING BY CATEGORY AND POPULATION

Population	Crisis	Stability	Self-Sufficiency	COVID-19	Total	% Funding by Pop
Domestic Violence	\$ 17,370	\$ -	\$ -	\$ 627,068	\$ 644,438	2%
Homeless	\$ 2,225,729	\$ 1,771,413	\$ -	\$ 1,580,000	\$ 5,577,142	19%
Individuals w/ Disabilities	\$ -	\$ 114,590	\$ 109,203	\$ 10,000	\$ 233,793	1%
Older Adults	\$ 29,616	\$ -	\$ 246,375	\$ 7,932	\$ 283,923	1%
Working Poor	\$ 75,687	\$ 94,497	\$ 143,934	\$ 100,000	\$ 414,118	1%
Youth Development	\$ 40,158	\$ 569,595	\$ 7,339,240	\$ 985,450	\$ 8,934,443	30%
All Populations	\$ 1,351,879	\$ 10,138,874	\$ 506,592	\$ 1,906,565	\$ 13,903,910	46%
Sub Total	\$ 3,740,439	\$ 12,688,968	\$ 8,345,344	\$ 5,217,015	\$ 29,991,766	100%
Total Programs	30	20	41	24	115	
% Funding by Category	12%	42%	28%	17%	100%	
Administrative/Other	\$ 924,918	\$ 924,918	\$ 924,918	\$ -	\$ 2,774,755	
Total Budget	\$ 4,665,358	\$ 13,613,886	\$ 9,270,262	\$ 5,217,015	\$ 32,766,521	

GENERAL FUND BUDGET BY DEPARTMENT





CRISIS PROGRAMS

Crisis is often the most visible category of the human services system and tends to draw more public focus than the other categories. Programs in the crisis category seek to rapidly provide access to services and resources that assist in reducing dangers to health and safety. The includes basic needs of food, shelter, and safety. Programs listed in this category may serve people through stability and self-sufficiency as well, but the primary reason the program was initially accessed was to assist in alleviating a crisis. For example, the CARE 7 Victim Advocate program may initially help someone secure temporary shelter while fleeing domestic violence (crisis) and continue assisting that person through accessing employment assistance and acquiring permanent housing (stability). For Fiscal Year 20/21, approximately 12% of all Human Services funding was dedicated to the crisis category of service, which includes 30 programs.


CARE 7 was able provide stabilizing supports for a veteran exhibiting mental distress after uncovering it stemmed from concerns about financial instability.

CARE 7 received a referral from the Tempe Police Threat Mitigation Unit (TMU) after a local funeral home reported concerns about a person asking very detailed questions about the costs of financing multiple funerals at once, yet this individual had not lost any family members and was unable to verbalize why they might need to arrange for any funerals. CARE 7 and TMU met with the individual and learned that the client was a veteran, struggling with service-related trauma, PTSD, and additional diagnoses. Quickly, CARE 7 uncovered that the odd behavior at the funeral home was not a threat, but the result of an overwhelmed individual catastrophizing and attempting to financially plan for a worst-case scenario.


The veteran is a single parent of one child who doesn't receive any assistance from the other parent. The veteran was about to graduate from college yet struggling to balance the demands of single parenting with school and the increasing costs of rent and bills. Unfortunately, a delay in payment on a housing allowance compounded financial stress and the veteran became very concerned that if any family members were to die, they would be financially responsible for their funeral arrangements.

Using grant funds, CARE 7 was able to alleviate the veteran's immediate concerns about paying rent, while waiting for the housing allowance, and brought the utility account current as well. CARE 7 then connected the veteran to the Phoenix Vet Center and assisted the veteran with filing for an increase in disability to almost triple what the household receives now.

My Sister's Place

Workgroup/ Organization	TCC / Catholic Charities Community Services	
Allocation	\$14,732 Agency Review - General Funding	
Program Description	A 30-bed shelter that offers a safe, home-like environment and supportive services for those fleeing domestic violence.	
Target Population	Domestic Violence	
Data	<p>Goal: 100% of clients will improve their condition toward stability and self-sufficiency through safe shelter at My Sister's Place</p> <ul style="list-style-type: none"> • Outcome: 7 achieved/ 7 served (100%) <p>Goal: 100% of clients will increase their parenting and life skills knowledge to help them transition toward self-sufficiency and independence.</p> <ul style="list-style-type: none"> • Outcome: 7 achieved/ 7 served (100%) 	
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.	

Domestic Violence Victim Services & Shelter

Workgroup/ Organization	TCC / Chrysalis	 chrysalis
Allocation	\$2,638 Agency Review—General Fund	
Program Description	Offers crisis shelter, outpatient counseling, transitional housing, victim advocacy, legal advocacy, a crisis hotline, and an offender treatment program.	
Target Population	Domestic Violence	
Data	<p>Goal: 110 and 85% of domestic violence victims will report their feelings of well-being have improved as measured by client surveys.</p> <ul style="list-style-type: none"> • Outcome: 25 achieved/ 25 served(100%) <p>Goal: 110 and 85% of domestic violence victims will experience an increased level of safety as measured by client surveys.</p> <ul style="list-style-type: none"> • Outcome: 25 achieved/ 25 served(100%) 	
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities	

Crisis Response Unit

Workgroup/ Organization

CARE 7



Budget

\$825,478 General Fund; \$15,240 Revenue; \$247,609 Grants

Program Description

CARE 7 provides 24-hour crisis intervention services as part of the 911 emergency call system with Tempe Fire Medical Rescue and Tempe Police Department. CARE 7 provides on-scene emotional support and follow-up to community members facing trauma or crisis. In addition to in-person services, Tempe residents can access CARE 7 services and speak to a dedicated licensed social worker via phone during regular business hours.

Target Population

All Populations

Data


- 1,612 calls for service in FY21 - 403 were crime-related
- 3,467 clients served in-person, 2,839 adults and 628 children
- 96 percent of clients indicated being satisfied with the service they received on-scene.
- 1,374 community member's issues were addressed by phone or email, potentially diverting clients from the 911 system when more appropriate services were available. This includes incoming calls to the CARE 7 office and email referrals that were followed-up on by CARE 7.

Performance Measure(s)


3.37 PLACEHOLDER - Mental Health & Wellness




Veteran & High Intensive Client Services

Workgroup/ Organization	CARE 7	
Budget	\$344,239 Grants	
Program Description	<p>V-HICS is provided by two licensed Behavioral Health Professionals and includes individualized goals setting to address areas such as Veteran services, homelessness/housing, mental health, substance abuse, job readiness, budgeting, and self-care/socialization needs in an effort to improve the overall wellbeing of the individual and household.</p> <p>V-HICS maintain weekly presence at Regional Veterans Courts and Tempe Mental Health Court to:</p> <ul style="list-style-type: none"> • Assist clients with their psychosocial needs • Assist Veterans to access and engage in services and benefits available at the VA and community partners. • Provide case management services for General Mental Health (GMH) participants of Tempe Mental Health Court • Emergency Shelter Program: In partnership with Tempe Housing, CARE 7 provided extensive holistic High Intensive Client Services to individuals or families experiencing homelessness or households fleeing domestic violence. 	
Target Population	All Populations	
Data	<ul style="list-style-type: none"> • Case Management: 214 unduplicated referrals, originating from all CARE 7 program areas, other Human Services work groups, other city Departments, and community partners. • 76 Veterans received Intensive Client Services within Regional Veterans Court with 55 clients successfully graduating, including 2 who have been housed in the Emergency Shelter Units. • 93 clients received case management services for General Mental Health (GMH), 19 clients graduated successfully, scheduled 31 SMI Evaluations, assisted with 12 SMI appeals. 	
Performance Measure(s)	3.37 PLACEHOLDER - Mental Health & Wellness	

Victim Assistance

Workgroup/ Organization	CARE 7 
Budget	\$405,284 Grant
Program Description	The Victim Services Team provides advocacy and support for victims of crimes that occur in Tempe. In addition to court advocacy and advocacy during investigations, the team includes a mobile crisis unit that assists in the immediate aftermath of a crime.
Target Population	All Populations
Data	<p>2,857 victims were served during the year, with 100 percent of survey respondents reporting they “felt the services were helpful” and 95 percent reporting “they felt they had the information to make informed decisions.”</p> <p>Some critical categories of calls for service included:</p> <ul style="list-style-type: none">• 993 assault victims• 1,348 domestic violence victims• 246 adult sexual assault victims• 161 child abuse victims• VS276 responded to 156 calls for service in FY21, assisting 177 adult victims of crime and 75 children impacted by a crime in Tempe. 96% reported feeling satisfied with the crisis services received on scene at the time of the crime/incident.
Performance Measure(s)	1.29 Achieve ratings of "Strongly Agree" or "Agree" with responses of having a better understanding of trauma associated with violence and its impact on the well-being and safety of my family greater than or equal to 50% as measured in the CARE 7 Trauma Education and Support Services Survey.

Homeless Outreach Program Efforts

Workgroup/ Organization	Homeless Solutions	
Budget	\$208,029 General Fund; \$195,000 Federal Funding (CDBG); \$24,494 Grants; \$35,620 Donations	
Program Description	<p>HOPE outreaches to people experiencing homelessness in Tempe by providing housing assessments, referral and navigation services. HOPE assists in mediation to reunite homeless individuals with their families, offering Greyhound bus tickets in cases where the family offers housing to the individual. One of the critical functions of the HOPE Outreach team is assisting people in securing vital documents such as photo IDs, birth certificates and social security cards, documents that are critical to receiving benefits and housing.</p> <p>During the COVID-19 pandemic, HOPE collaborated with Maricopa County Human Services Department to create emergency hotel rooms for the most vulnerable and partnered with Tempe Salvation Army to set up a congregate shelter. HOPE also created a shower program, provided cell phones and ensured access to clean water and food resources during the pandemic.</p>	
Target Population	Homeless	
Data	<ul style="list-style-type: none"> • HOPE had meaningful engagements (connections to resources directly related to shelter or connection to shelter) with 1145 individuals experiencing homelessness in the City of Tempe. 22 of these 1145 individuals were children of a household. 230 of these individuals identified some sort of physical or mental health disorder. • HOPE was able to place 214 individuals directly into shelter, housing, or a treatment facility to support their needs (medical, substance, mental health). • 128 individuals were able to be served through the City's non-congregate shelter (106 adults, 22 children) • 89 total individuals moved out of the non-congregate shelter during FY20/21. 74 of those individuals moved directly into housing, a more long-term shelter, or a treatment facility to support their needs (medical, substance, mental health), which is an 83% success rate of connecting individuals to services directly working towards ending homelessness. 	
Performance Measure(s)	<p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p> <p>1.23 Achieve rating of "Very Satisfied" or "Satisfied" with the "Feeling of Safety in Parks" greater than or equal to the top 10% of the national benchmark cities as measured in the Community Survey.</p>	

HOME—Tenant Based Rental Assistance (TBRA)

Workgroup/ Organization

Housing Services

Budget

\$648,948 Federal Funding

Program Description

The HOME Tenant Based Rental Assistance (TBRA) program utilizes some of the HOME Investment Partnership funds received from HUD to provide housing subsidies for individuals who are homeless, or will be homeless, due to Domestic Violence. This program is a limited two-year assistance for participants supported with Family Self Sufficiency services to allow the individual/family the time and resources to recover and reduce their dependency on subsidies.

Target Population

Homeless

Data


- TBRA assisted 40 households
- Average subsidy assistance was 76 percent of net monthly rent.
- Eighty-four (84) percent of assisted households contain one or more children.

Performance Measure(s)


3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.




East Valley Men's Center (EVMC)

Workgroup/ Organization	TCC / A New Leaf  a new leaf <small>HOUSING • HEALTH • COMMUNITY SERVICES</small>
Allocation	\$36,200 Agency Review - General Fund
Program Description	A program offering single homeless men from Tempe the opportunity to recover their lives in a safe and supportive shelter environment. Homeless men are assisted with identifying and securing stable housing and finding or improving their employment. This is accomplished by VI-SPDAT score, case management, work force resources, access to free legal advice, medical care and referrals for mental health issues.
Target Population	Homeless
Data	<p>Goal: 50 or 50% of EVMC residents from the City of Tempe will exit the shelter into appropriate, stable housing.</p> <ul style="list-style-type: none"> • Outcome: 36 achieved/ 36 served(100%) <p>Goal: 50 or 45% of EVMC residents from the City of Tempe will find stable, employment or improve their present employment if they do not already full-time employment.</p> <ul style="list-style-type: none"> • Outcome: 36 achieved/ 36 served(100%)
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p> <p>3.31 Achieve a rate of households living below the Federal Poverty level less than Maricopa County as measured by the United States Census Bureau, American Community Survey.</p>


La Mesita Family Shelter

Workgroup/ Organization	TCC / A New Leaf  a new leaf <small>HOUSING • HEALTH • COMMUNITY SERVICES</small>
Allocation	\$45,450 Agency Review - General Fund
Program Description	Provides emergency shelter and support services to help homeless families transition from crisis to stability.
Target Population	Homeless
Data	<p>Goal: 63 (75%) of adult clients will improve their employment status while residing at La Mesita. This measurement supports the goal to increase self-sufficiency and stability of families.</p> <ul style="list-style-type: none"> • Outcome: 11 achieved/ 11 served(100%) <p>Goal: 63 (95%) of 66 households (257 clients) served will report an increased knowledge of community support services to help maintain long-term stability, as reported at the time of the individuals exit survey(s)</p> <ul style="list-style-type: none"> • Outcome: 11 achieved/ 11 served(100%)
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p> <p>5.13 Achieve an annual average unemployment rate that is below the average for the Greater Phoenix region as measured by the Bureau of Labor Statistics.</p>


Central Arizona Shelter Services

Workgroup/ Organization	TCC / Central Arizona Shelter Services (CASS)	
Allocation	\$33,541 Agency Review - General Fund	
Program Description	Provides shelter and supportive services for individuals in a secure environment.	
Target Population	Homeless	
Data	<p>Goal: 4,000 individuals experiencing homelessness will stay at the adult shelter, 60 or more of whom will be Tempe residents.</p> <ul style="list-style-type: none"> • Outcome: 60 achieved/ 60 served <p>Goal: 40% (24 of 60) Tempe individuals experiencing homelessness will engage with case management services while residing in the shelter.</p> <ul style="list-style-type: none"> • Outcome: 40 achieved / 64 served (62.5%) 	
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p>	

East Valley Neighborhood Partnership

Workgroup/ Organization	TCC / Circle the City	
Allocation	\$32,708 Agency Review - General Fund	
Program Description	Provides holistic healthcare and wrap-around services to people experiencing homelessness.	
Target Population	Homelessness	
Data	<p>Goal: At least 50% of EVNP patients will achieve enrollment in a health insurance plan (Medicaid or other plan). and/or be enrolled for other benefits such as housing, SSI, SSDI.</p> <ul style="list-style-type: none"> • Outcome: 301 achieved / 38 served (79%) <p>Goal: 100% of patients receiving care via the EVNP mobile medical unit will increase their knowledge of their medical/health status/conditions so that each patient can move toward improved health and/or well-being.</p> <ul style="list-style-type: none"> • Outcome: 380 served/ 380 achieved (100%) 	
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p>	


Substance Use Disorder Treatment Services

Workgroup/ Organization	TCC / Community Bridges	
Allocation	\$19,400 Agency Review - General Fund	
Program Description	Provides mobile community outreach and behavioral health-related crisis services to homeless, indigent, and working poor adults from Tempe.	
Target Population	Homeless	
Data	<p>Goal: 100% of Participants take steps to address their substance use or mental health issues beyond crisis.</p> <ul style="list-style-type: none"> Outcome: 1,214 achieved / 1,214 served (100%) <p>Goal: Police, fire and hospitals have clinical support in the field to address crisis situations that involve patients with substance use and mental health conditions. # of patient episodes of care that involve the mobile outreach team and a request from police, fire or hospitals. Some crisis admissions may also be initiated by the mobile outreach teams at community locations frequented by homeless individuals.</p> <ul style="list-style-type: none"> Outcome: 503 achieved / 503 served (100%) 	
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>3.37 PLACEHOLDER - Mental Health & Wellness</p>	


Reducing Barriers to Human Services

Workgroup/ Organization	TCC / Lost Our Home Pet Foundation	
Allocation	\$13,712 Agency Review - General Fund	
Program Description	Lost Our Home Pet Rescue (LOH) and The Arizona Pet Project's (AZPP) missions are focused on supporting and improving the physical, social and emotional health of the entire family, both two and four-legged, with a focus on supporting Maricopa County's most vulnerable residents including those struggling with homelessness, housing and food insecurity, domestic violence, physical and mental disabilities, health crises, addiction, and systemic poverty.	
Target Population	Homeless	
Data	<p>100 Tempe households received the following services: temporary boarding for pets, spay/neuter surgeries, vaccines, veterinary care, license, pet deposits, rent assistance, and pet food. Clients will also receive support from a case manager to provide human service referrals and help them find temporary or permanent housing.</p> <ul style="list-style-type: none"> Number served: 45 Number achieved: 45 	
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p>	


The Elizabeth House: A Home for Pregnant, Homeless Women

Workgroup/ Organization	TCC / Maggie's Place 
Allocation	\$19,705 Agency Review - General Fund
Program Description	Provides shelter/housing and wrap-around services for vulnerable women and their babies in Tempe.
Target Population	Homeless
Data	<p>Goal: 21 (100%) of clients will improve their condition toward greater economic and personal independence while preparing for the birth of their child and adjusting to motherhood in the safe shelter provided by The Elizabeth House.</p> <ul style="list-style-type: none"> • Outcome: 14 achieved / 14 served (100%) <p>Goal: 100% of clients will increase their parenting, education, and life skills knowledge to help them transition toward self-sufficiency and independence while living at The Elizabeth House.</p> <ul style="list-style-type: none"> • Outcome: 14 achieved / 14 served (100%)
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p> <p>3.37 PLACEHOLDER - Mental Health & Wellness</p>


Basic Needs Program

Workgroup/ Organization	TCC / Paz de Cristo Community Center 
Allocation	\$13,420 Agency Review - General Fund
Program Description	Long-term solution to help reduce poverty conditions that include offering meals and food assistance, rent and utility assistance, weekly showers, haircare, clothing, assistance with obtaining Arizona identification and birth certificates, a job program and one-on-one support.
Target Population	Homeless
Data	<p>Goal: To provide basic services to feed and clothe 10,000 unique individuals this year.</p> <ul style="list-style-type: none"> • Outcome: 421 achieved / 421 individuals served <p>Goal: To provide empowerment programs to 3,000 unique individuals this year.</p> <ul style="list-style-type: none"> • Outcome: 166 participants achieved / 166 served
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>5.13 Achieve an annual average unemployment rate that is below the average for the Greater Phoenix region as measured by the Bureau of Labor Statistics.</p>


Community Action Program

Workgroup/ Organization	TCC / Tempe Community Action Agency (TCAA) 
Allocation	\$111,045 Agency Review - General Fund
Program Description	Tempe residents experiencing a short-term financial crisis and facing the possibility of homelessness seek emergency rent/mortgage and/or utility assistance through TCAA's Community Action Programs (CAP). City of Tempe funds benefit Tempe households that do not qualify for CAP services through TCAA's other funding sources. Clients seeking CAP services benefit from their ability to access multiple TCAA programs including food boxes, education and employment assistance pre- and post-natal care and health outreach services, emergency shelter, and support for seniors.
Target Population	Homeless
Data	<p>Goal: 3,240 people experiencing a financial crisis will prevent a foreclosure, eviction, or utility disconnect through receipt of CAP services during the grant period. Specifically, 709 people will receive emergency rent assistance.</p> <ul style="list-style-type: none"> • Outcome: 11,073 (people) achieved / 11,073 served <p>Goal: 1,010 households will improve their financial stability through other assistance provided by the CAP. Specifically, 1,010 will participate in crisis case management to navigate a financial emergency, and 144 will receive assistance with SNAP benefits enrollment. Among CAP households, 72% will report that the CAP services helped to improve their housing and financial stability.</p> <ul style="list-style-type: none"> • Outcome: 4,221 achieved / 4,221 served (100%)
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p>


I-HELP Interfaith Homeless Emergency Lodging Program

Workgroup/ Organization	TCC / Tempe Community Action Agency (TCAA) 
Allocation	\$66,136 Agency Review - General Fund
Program Description	Works in partnership with over 40 faith communities, service organizations, and volunteer groups to provide a rotating lodging program for homeless individuals 7 nights a week.
Target Population	Homeless
Data	<p>Goal: 22% of I-HELP clients receiving case management services will transition from shelter to permanent housing upon exiting the program.</p> <ul style="list-style-type: none"> • Outcome: 54 achieved / 258 served (21%) <p>Goal: A minimum of 75% of I-HELP clients will report improved health, safety and well-being as a result of accessing shelter.</p> <ul style="list-style-type: none"> • Outcome: 258 served / 90% of respondents reported that the I-HELP shelter services improved their feelings of safety and wellbeing. 77% reported that with help from TCAA, they can access the health or medical care they want or need. 82% reported that TCAA helps them to learn about new community resources that can meet their needs.
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p>


Emergency Assistance Program

Workgroup/ Organization	TCC / The Salvation Army 
Allocation	\$28,272 Agency Review - General Fund
Program Description	Provides the appropriate level of assistance to meet the client's needs and move them toward obtaining self-sufficiency. Provides rental assistance, utility assistance, food boxes, clothing, motel vouchers, emergency travel tickets and case management.
Target Population	Homeless
Data	<p>Goal: 80% of individuals experiencing Tempe based homelessness will improve their health and well-being through access to daily food assistance.</p> <ul style="list-style-type: none"> • Outcome: 525 achieved / 525 served (100%) <p>Goal: 75% of households will increase their housing stability to maintain permanent housing.</p> <ul style="list-style-type: none"> • Outcome: 126 achieved / 126 served (100%)
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p>


Emergency Shelter

Workgroup/ Organization	TCC / UMOM New Day Centers 
Allocation	\$67,647 Agency Review - General Fund
Program Description	Programs and services help families from Tempe become stabilized so they can obtain and maintain permanent housing. Each family receives case management focused on individualized goals to help their homelessness.
Target Population	Homeless
Data	<p>Goal: 1,050/Seventy percent (70%) of emergency shelter clients will exit to permanent housing at shelter exit, thus leading to self-sufficiency.</p> <ul style="list-style-type: none"> • Outcome: 154 achieved / 154 served <p>Goal: 90% of adults connected to mainstream benefits in their community at program exit report increased client knowledge about community resources and benefits.</p> <ul style="list-style-type: none"> • Outcome: 130 achieved / 130 served (100%)
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p>


Youth Outreach & Engagement

Workgroup/ Organization	TCC / UMOM New Day Centers 
Allocation	\$19,865 Agency Review - General Fund
Program Description	Works to identify, engage, and connect Tempe based youth that are homeless to shelter and housing.
Target	Homeless
Data	<p>Goal: 211 or Ninety percent (90%) of youth encountered are provided with basic necessities to maintain health and hygiene and build rapport with staff.</p> <ul style="list-style-type: none"> • Outcome: 115 achieved / 115 served (100%) <p>Goal: 211 and Ninety percent (90%) of youth are offered referrals and support in accessing community resources to move towards ending their homelessness.</p> <ul style="list-style-type: none"> • Outcome: 115 achieved / 115 served (100%)
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p>


Neighbors Helping Neighbors Senior in-Home

Workgroup/ Organization	TCC / Tempe Community Action Agency (TCAA) 
Allocation	\$29,616 Agency Review - General Fund
Program Description	Supports operation of volunteer-led in-home care to Tempe seniors again in place. The Neighbors Helping Neighbors program is designed around the national Village model, whereby community members help their aging neighbors in need who may be experiencing malnutrition, social isolation, mental distress, poor health, injuries and other barriers as they age.
Target Population	Homeless
Data	<p>Goal 1: 106 seniors will be enrolled in the program by June 30, 2021. Additionally, 53 of these enrollees will participate in case management services conducted by program Social Workers.</p> <p>Outcome:</p> <p>A total of 156 older adults in Tempe were enrolled into the NHN program within FY2021. Of this, 67 were receiving case management services through the program's two social workers.</p> <p>Goal 2: By 6/30/2021, 85% of participating seniors will report that they are better able to remain at home and independent because of the program. 78% of seniors will report that they have learned about new community resources that can meet their needs.</p> <p>Outcome:</p> <p>The Spring 2021 NHN customer survey results include the following:</p> <ul style="list-style-type: none"> • 83% reported their transportation options have improved since enrolling into the program. • 80% reported that they can access more of the healthy food needed.
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>3.30 Achieve the Age-Friendly Community Designation for livability from AARP.</p>


Meals to Grow

Workgroup/ Organization	TCC / Matthew's Crossing Food Bank 
Allocation	\$12,351 Agency Review - General Fund
Program Description	Provide emergency food boxes once a month, holiday food boxes and Meals to Grow backpacks for Tempe High School Students. The pandemic changed the way in which students could get access to food. Teachers picked up and delivered to students' homes. We partnered with the free and reduced breakfast and lunch drive through program at three Tempe schools.
Target Population	Working Poor
Data	Goal: 426 Tempe students (10% increase) will have access to hunger relief. The absence of hunger relief can improve emotional and physical health. Improved emotional and physical health can lead to better performance in school. <ul style="list-style-type: none"> • Outcome: 1,496 achieved / 1,496 served • In addition, Matthew's crossing food bank was able to provide summer school food bags to over 1000 Tempe students this year.
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.


Food Pantry

Workgroup/ Organization	TCC / Tempe Community Action Agency 
Allocation	\$49,661 Agency Review - General Fund
Program Description	Supports clients in transitioning out of crisis by addressing their immediate need for healthy food and connecting or engaging them with longer-term resources to help them stabilize their lives.
Target Population	Working Poor
Data	During FY2021 the Food Pantry program served 14,624 unduplicated adults and children. In total the program fed 33,592 people. Overall, slightly fewer customers frequented the Food Pantry than anticipated but participating customers came to the pantry more often. By June 30, 2021, 90% of individuals surveyed will report improved food security as a result of Food Pantry services. Outcome: <ul style="list-style-type: none"> • 95% of respondents reported having increased access to the food they need. • 95% reported that they eat more nutritious food as a result of the Food Pantry • 99% agree that the food provided by TCAA is high quality, fresh, and nutritious • 99% worry less about running out of food due to Food Pantry services • 96% reported that the Food Pantry has helped to improve their quality of life
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.


Emergency & Supplemental Food Assistance

Workgroup/ Organization	TCC / United Food Bank 
Allocation	\$13,675 Agency Review - General Fund
Program Description	Strengthening UFB's food distribution network throughout the City of Tempe. Provides large volumes of perishable and non perishable food to Tempe programs . They collect from places like: The Arizona Gleaning Project, USDA Commodity allocation, Community food drives, local food retailers.
Target Population	Working Poor
Data	<p>Goal: UFB anticipates increasing ESFA to Tempe partner agencies by 43% using City of Tempe support from 69,775 meals to 100,000 meals.</p> <ul style="list-style-type: none"> Outcome: UFB tracked all food accepted and distributed to network partners and quantified the increase quarterly. UFB distributed more than 22 million pounds of food throughout its network partners – equivalent to providing more than 18 million meals. Achieved: fresh produce increase as measured by partner agencies.. Exact percentage unknown. <p>Goal: Tempe partner agencies will see a 5% increase in the amount of fresh produce/products available to distribute to their clients.</p> <ul style="list-style-type: none"> Outcome: Sustained distribution of 1 million pounds of food within the City of Tempe – equivalent to providing more than 833,000 meals. Not measured. In addition, Starting November 2020, United Food Bank (UFB) brought their School Market Child Nutrition Program to Holdeman Elementary School with a grant from CIGNA Foundation designed to put children on a healthier path, reduce childhood hunger, and improve overall nutrition. UFB brings the grocery store directly to them. Monthly fresh market distribution available to families of Holdeman providing fresh fruits and vegetables, protein, whole grains, and dairy along with shelf-stable food.
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.


Family Education

Workgroup/ Organization	TCC / Child Crisis Arizona  Child Crisis Arizona <i>Safe kids. Strong families.</i>
Allocation	\$7,294 Agency Review - General Fund
Program Description	This program focuses on supporting Tempe residents in their roles as parents and caregivers at the Mesa site and other locations deemed appropriate based on community need.
Target Population	Youth Development
Data	<p>Goal: 840 or 60% of participants attending a Family Education workshop or class will increase their knowledge of a class or workshop towards nurturing and developmentally-appropriate child caregiving</p> <ul style="list-style-type: none"> Outcome: 712 Served: 712 (1,872 duplicated) <p>Goal: 1190 or 85% of caregivers attending a class or workshop will earn a Certificate of Completion indicating that they did not miss more than one class with multiple meetings and that they were not more than 5 minutes late to any class or workshop.</p> <ul style="list-style-type: none"> Outcome: 38 Served : 31 Achieved (81%)
Performance Measure(s)	3.10 Ensure that agencies who received human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities. 3.37 PLACEHOLDER – Mental Health & Wellness


Emergency Children's Placement Services

Workgroup/ Organization	TCC / Child Crisis Arizona	 Child Crisis Arizona <i>Safe kids. Strong families.</i>
Allocation	\$7,099 Agency Review - General Fund	
Program Description	Recruits, trains, licenses/certificates and monitors foster and adoptive homes (resource homes) for foster children from Maricopa County.	
Target Population	Youth	
Data	<p>Goal: 124 or 90% of the children cared for at the Emergency Children's Shelter and Group Home will have improved medical care with updated immunizations by time of discharge following medical protocol.</p> <ul style="list-style-type: none"> • Outcome: 52 achieved / 2 served (3.8%) <p>Goal: Less than 40 or 10% of children in Child Crisis Arizona monitored foster care and adoptive homes will experience a disruption (an unexpected change in placement) toward a successful placement. The national disruption average is between 10 and 15%.</p> <ul style="list-style-type: none"> • Outcome: Served: 4 Achieved: 4 	
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.	

Crisis Services

Workgroup/ Organization	TCC / Teen Lifeline	 Teen Lifeline
Allocation	\$15,497[Agency Review, Together Tempe Donations]	
Program Description	Offers a 24-hour free and confidential peer supported hotline and text line 365 days a year to prevent teen suicide. This program is accredited by the American Association of Suicidology for clinical practices and has scored the highest possible ranking in training, supervision and quality assurance.	
Target Population	Youth	
Data	<p>Goal: 85% of calls/ texts on the crisis hotline will receive an average to excellent outcome rating based on the Counselor's Rating of Outcome Scale which means that the caller received the help they needed</p> <ul style="list-style-type: none"> • Outcome: 344 achieved / 293 (85%) <p>Goal: 85% of teens who complete the Life Skills training program will retain knowledge and skills based on pre-post and follow-up scores on empathy, suicide assessment and problem-solving.</p> <ul style="list-style-type: none"> • Outcome: 4 achieved / 4 served (100%) 	
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.37 PLACEHOLDER - Mental Health & Wellness</p>	

Connecting with Kids

Workgroup/ Organization	TCC / Tempe Impacts Education Foundation	
Allocation	\$10,268 Agency Review - General Fund	
Program Description	Provides the needed essentials for students so they can be ready to learn.	
Target Population	Youth	
Data	<p>Goal: 100% of Tempe Elementary School students utilizing Connecting With Kids will improve their condition to go to school ready and able to learn by being provided everyday essentials such as school uniforms, clothing, and school supplies.</p> <ul style="list-style-type: none"> • Outcome: 25 achieved / 25 served (100%) <p>Indicator: Number and percent of students who take retrospective exit survey. Number and percent of students who report feeling positive about going to school after receiving new clothing and supplies. Number of families members receiving items will report feeling more confident about caring for their children to school.</p> <ul style="list-style-type: none"> • Outcome: 25 achieved / 25 served 	
Performance Measure(s)	<p>3.07 Achieve a percentage of Tempe students who score "Proficient" or "Highly Proficient" on the AzMERIT 3rd Grade English language arts assessment greater than or equal to statewide achievement goal of 72% by 2030.</p> <p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p>	



STABILITY PROGRAMS

The stability category generally includes services and resources for people who may not be in immediate crisis, but who are also not currently self-sufficient. Resources and services seek to help people as they transition out of crisis or provide a safety net to prevent someone from entering crisis altogether. This category includes resources like emergency home repair, housing assistance, mental health services, and employment assistance. Approximately 42% of all human services funding in fiscal year 20/21 was spent in the stability category, which includes 20 programs.

Through Tempe's BEST (Building Employment Supports and Training) Program, Julia Hancock was hired as a part-time custodial position. Julia received assistance in applying for and preparing for a job within the City of Tempe. Once she started in her custodial position, she received job coaching support and her co-workers received disability awareness training. On-site visits by job coaches and the BEST program coordinator helped Julia gain independence on the job.

After ongoing collaboration and assessment with her job coach, her vocational rehabilitation counselor, her supervisors, the BEST program coordinator, Julia successfully graduated from the BEST Program and remains employed with the city today.



"I liked the BEST program because they helped me out so much with everything about getting a job. Everyone was always very nice and kind. They made me feel included. The best part is my new job!" - Julia Hancock .

Tempe Works

Workgroup/ Organization	Homeless Solutions
Budget	\$94,461 General Fund
Program Description	The City of Tempe has established a two-year pilot program for an initiative to expand homelessness prevention programs in Tempe by entering into an agreement for a public-private partnership with Corporate Job Bank (CJB), Tempe Community Action Agency (TCAA), and the City of Tempe HOPE Outreach Team. The program affords individuals who meet specific qualifications temporary employment opportunities up to forty (40) hours per week, as well as housing options for participants who are homeless or may be facing homelessness in the immediate future.
Target Population	Homeless
Data	To date, a total of 44 people have been referred to the Tempe Works program and 9 have graduated the program by being housed and completing at least 90 days of stable employment in a City of Tempe temporary position. Participant #37 has completed six months in Solid Waste as a General Laborer and transitioned into Parks & Recreation as a Groundskeeper in November 2021. The participant is currently still employed in Parks & Recreation and is now living in an apartment. One "successful" candidate, Participant #43, found employment on their own and is housed in a shelter.
Performance Measure(s)	1.17 Achieve rates of those completing court-ordered supervision programs and who reoffend in Tempe less than or equal to the average of other local cities.

Family Unification

Workgroup/ Organization	Housing Services
Budget	\$299,000 Federal Funding
Program Description	The Family Unification Program (FUP) is a Housing Choice Vouchers program serving two different populations: 1. Families for whom the lack of adequate housing is a primary factor in: A. The imminent placement of the family's child or children in out-of-home care, or B. The delay in the discharge of the child or children to the family from out-of-home care. 2. Youth 18 - 24 years of age and who have left foster care, or will leave foster care within 90 days, and is homeless or is at risk of becoming homeless.
Target Population	Homeless & Youth
Data	25 youth were served
Performance Measure(s)	3.05 Achieve a Housing Choice Voucher program optimization of either 98% of vouchers leased or 99% of available funding spent. 3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.

Mainstream Housing Choice Voucher

Workgroup/ Organization	Housing Services
Budget	\$462,520 Federal Funding
Program Description	The Mainstream program is a HUD program designed specifically to assist non-elderly persons with disabilities who are transitioning out of institutional or other segregated settings, at serious risk of institutionalization, homeless, or at risk of becoming homeless.
Target Population	Homeless
Data	FY20-21 program was in the process of being fully leased. Two additional allocations of Vouchers were received in early 2019 allowing this program to assist 74 individuals/families.
Performance Measure(s)	3.05 Achieve a Housing Choice Voucher program optimization of either 98% of vouchers leased or 99% of available funding spent. 3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.


Mercy Maricopa Integrated Care Bridge Housing Program

Workgroup/ Organization	Housing Services
Budget	\$280,000 Grant
Program Description	The Bridge program is a partnership with Mercy Maricopa Integrated Care (MMIC), the Regional Behavioral Health Authority. This program is designed to house the most vulnerable residents of Tempe. Eligible members of MMIC are adults designed as seriously mentally ill (SMI) and must meet specific eligibility criteria. The partnership provides the member with a clinical team and a dedicated housing contact, and other assistance that may be needed to successfully obtain or maintain an independent living situation in the community.
Target Population	Homeless
Data	25 households were assisted in FY20-21.
Performance Measure(s)	3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count. 3.37 PLACEHOLDER - Mental Health & Wellness


Mercy Maricopa Integrated Care H2

Workgroup/ Organization	Housing Services
Budget	\$280,000 Grant
Program Description	The H2 program is a partnership with Mercy Maricopa Integrated Care (MMIC), the Regional Behavioral Health Authority, Arizona Health Care Cost Containment System (AHCCCS) and Community Bridges, Inc. This program is designed to house the most vulnerable homeless individuals. Eligible members of H2 are adults designed as general mental health/ substance abuse and must meet specific eligibility criteria. The partnership provides the member with a clinical team and a dedicated housing contact, and other assistance that may be needed to successfully obtain or maintain an independent living situation in the community.
Target Population	Homeless
Data	Two (2) households were assisted in FY20-21. Due to the unique nature of this program, 100% of the rental subsidy is paid by the provider
Performance Measure(s)	3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count. 3.37 PLACEHOLDER - Mental Health & Wellness

Case Management

Workgroup/ Organization	TCC / Save the Family 
Allocation	\$29,050 Agency Review - General Fund
Program Description	Supports the case management expenses for individuals who are residents of Tempe or housed in one of Save the Family's transitional housing units located in Tempe.
Target Population	Homeless
Data	Goal: Tempe families will be stably housed and live in permanent housing. 80% of Tempe families will be stably housed and exit to permanent housing when they leave the Program. <ul style="list-style-type: none"> Outcome: 15 achieved / 17 served (88%) Goal: 25% of adult clients (5 of 18 adults) will be employed full-time at program exit (this is greater than the HUD target of 20%). <ul style="list-style-type: none"> Outcome: 2 achieved / 5 served (40%)
Performance Measure(s)	3.10 Ensure that agencies who received human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities. 3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count. 5.13 Achieve an annual average unemployment rate that is below the average for the Greater Phoenix region as measured by the Bureau of Labor Statistics.

Families Adult & Children Empowerment Svcs (FACES)

Workgroup/ Organization	TCC / Save the Family 
Allocation	\$29,143 Agency Review - General Fund
Program Description	Supports FACES program expenses to enable clients to achieve permanent housing, income to support permanent housing, and self-sufficiency.
Target Population	Homeless
Data	<p>Goal: 75% of exiting Tempe Adults will have shown improvement in their self-reliance skills - such as parenting, budgeting and finance, social skills, or life skills, and/or social skills by the time they leave the program - as the result of participating in one or more FACES activities.</p> <ul style="list-style-type: none"> • Outcome: 17 achieved / 17 served (100%) <p>Goal: 70% of exiting Tempe children/youth ages 5 through 17 will improve their life skills, mental health, relationships, or self-esteem by the time they leave Save the Family.</p> <ul style="list-style-type: none"> • Outcome: 25 achieved / 25 served (100%)
Performance Measure(s)	<p>3.10 Ensure that agencies who received human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.</p> <p>3.37 PLACEHOLDER - Mental Health & Wellness</p>

Tempe's Building Employment Supports & Training (BEST)


Workgroup/ Organization	Education, Family and Community Support, in partnership with the Office of Strategic Management and Diversity
Budget	\$124,731 Grant
Program Description	Tempe's BEST Program is designed to increase inclusion within the City of Tempe through the facilitation of employment, supports, and training for applicants with developmental disabilities.
Target Population	Individuals with Disabilities
Data	<p>5 employees have been hired and successfully completed the BEST program. All five are still employed with the City and are reported to be doing well. 12 BEST applicants actively sought employment within the City. Due to COVID-19, the program saw a decline in participants seeking work due to concerns from participants and their parents and guardians around contracting the virus.</p> <p>4 BEST training sessions were provided to City employees in partnership with Sonoran University Centers for Excellence in Developmental Disabilities (UCEDD) to include an overview of the BEST program, disability awareness and workplace accommodations.</p> <p>BEST employees and their assigned workgroups received individualized disability awareness training and ongoing support from the BEST Coordinator and Sonoran UCEDD.</p> <p>The BEST Program was highlighted in publications, newsletters, and conferences including the US Conference of Mayors Workforce Development Council, Arizona Employment First, the Arizona Developmental Disabilities Planning Council, and the Wrangler News.</p>
Performance Measure(s)	<p>3.13 Achieve a score of 100 on the self-assessment tool for "Disability Social Inclusion" in accordance with the Tempe Disability Inclusion Plan (T-DIP) and the National Council on Disability.</p> <p>5.13 Achieve an annual average unemployment rate that is below the average for the Greater Phoenix region as measured by the Bureau of Labor Statistics.</p>

Tempe's Building Employment Supports & Training (BEST)




Workgroup/ Organization	Education, Family and Community Support, in partnership with the Office of Strategic Management and Diversity
Budget	\$114,590 Grant
Program Description	Tempe's BEST Program is designed to increase inclusion within the City of Tempe through the facilitation of employment, supports, and training for applicants with developmental disabilities.
Target Population	Individuals with Disabilities
Data	<p>5 employees have been hired and successfully completed the BEST program. All five are still employed with the City and are reported to be doing well.</p> <p>12 BEST applicants actively sought employment within the City. Due to COVID-19, the program saw a decline in participants seeking work due to concerns from participants and their parents and guardians around contracting the virus.</p> <p>4 BEST training sessions were provided to City employees in partnership with Sonoran University Centers for Excellence in Developmental Disabilities (UCEDD) to include an overview of the BEST program, disability awareness and workplace accommodations.</p> <p>BEST employees and their assigned workgroups received individualized disability awareness training and ongoing support from the BEST Coordinator and Sonoran UCEDD.</p> <p>The BEST Program was highlighted in publications, newsletters, and conferences including the US Conference of Mayors Workforce Development Council, Arizona Employment First, the Arizona Developmental Disabilities Planning Council, and the Wrangler News.</p>
Performance Measure(s)	<p>3.13 Achieve a score of 100 on the self-assessment tool for "Disability Social Inclusion" in accordance with the Tempe Disability Inclusion Plan (T-DIP) and the National Council on Disability.</p> <p>5.13 Achieve an annual average unemployment rate that is below the average for the Greater Phoenix region as measured by the Bureau of Labor Statistics.</p>


Legal Advocacy for Tempe

Workgroup/ Organization	TCC / Community Legal Services 
Allocation	\$9,441 Agency Review - General Fund
Program Description	Offers civil law services for low-income residents in Tempe.
Target Population	Working Poor
Data	<p>Goal: 95% of clients will improve their living condition by no longer facing homelessness, having their evictions overturned, or have time to find alternate housing.</p> <ul style="list-style-type: none"> Outcome: 132 achieved / 132 served (100%) <p>Goal: 95% of clients will improve their living condition by no longer facing a situation of abuse or violence.</p> <ul style="list-style-type: none"> Outcome: 36 achieved / 36 served (100%) <p>During FY19, approx. 39 clients (cases) directly impacting 96 unduplicated individuals will change their behaviors and attitudes as they learn that an attorney will help them resolve their legal problem.</p>
Performance Measure(s)	<p>3.10 Ensure that agencies who received human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.37 PLACEHOLDER - Mental Health & Wellness</p>

2-1-1 Arizona

Workgroup/ Organization	TCC / Crisis Response Network (now Solari)	
Allocation	\$1,786 Agency Review - General Fund	Crisis Response NETWORK <i>Inspiring Hope</i>
Program Description	CIR is the lead entity for information and referral services for health and human services.	
Target Population	Working Poor	
Data	<p>Goal: 2-1-1 Arizona will help facilitate 8,000 website visits and 800 calls via IVR from Tempe residents to connect them to the resources and services they need to avoid crisis situations and helping with their self-sufficiency, well-being and overall health.</p> <ul style="list-style-type: none"> • Outcome: 6,375 calls & website visits 	
Performance Measure(s)	<p>3.10 Ensure that agencies who received human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p>	


Building Resiliency in Youth

Workgroup/ Organization	TCC / EMPACT-Suicide Prevention Center	
Allocation	\$4,082 Agency Review - General Fund	LA FRONTERA ARIZONA EMPACT - SUICIDE PREVENTION CENTER
Program Description	School-based primary prevention program that offers practical skills for helping children learn how to think through and resolve everyday conflicts.	
Target Population	Youth	
Data	<p>Goal: Youth will increase their knowledge of positive behaviors by 15%. As measured by post survey.</p> <ul style="list-style-type: none"> • Outcome: 25 achieved: 100% <p>Goal: Youth will decrease their condition towards displaying negative behaviors by 15%.</p> <ul style="list-style-type: none"> • Outcome: 25 achieved: 100% 	
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.37 PLACEHOLDER – Mental Health & Wellness</p>	

Speak to Integrate

Workgroup/ Organization	TCC / HA.P.I. HA. P. I <small>HAblar Para Integrar</small>
Allocation	\$29,205 Agency Review - General Fund
Program Description	School-based primary prevention program that offers practical skills for helping children learn how to think through and resolve everyday conflicts.
Target Population	Youth
Data	<p>Goal: Youth will increase their knowledge of positive behaviors by 15%. As measured by post survey.</p> <ul style="list-style-type: none"> • Outcome: 25 achieved: 100% <p>Goal: Youth will decrease their condition towards displaying negative behaviors by 15%.</p> <ul style="list-style-type: none"> • Outcome: 25 achieved: 100%
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.37 PLACEHOLDER – Mental Health & Wellness</p>


Medical Legal Partnership

Workgroup/ Organization	TCC / Mountain Park Health Center 
Allocation	\$49,983 Agency Review - General Fund
Program Description	Provides free legal assistance to low-income patients for issues that negatively impact patient health, educates health care providers about legal issues that impact health, and addresses systemic issues that limit access to public benefits and services. Common issues include evictions, wrongful termination for pregnancy or disability, immigration, and orders of protection for domestic violence.
Target Population	Working Poor
Data	<p>Goal: Two hundred (200) individuals (50 per quarter) residing or working in Tempe will participate in the MLP Program, with 90% of these individuals reporting an overall improvement in their well-being.</p> <ul style="list-style-type: none"> • Outcome: 119 served achieved: 100% reported improvement <p>Goal: Four hundred (400) Tempe residents and/or Tempe community leaders will receive counseling and/or education about the MLP-Tempe Program and will report an increased knowledge about legal concerns.</p> <ul style="list-style-type: none"> • Outcome: 73 served achieved: 100% increased knowledge
Performance Measure(s)	<p>3.10 Ensure that agencies who received human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.37 PLACEHOLDER - Mental Health & Wellness</p>

Supporting Next Steps

Workgroup/ Organization	Community Supervision
Budget	\$45,222 Grant
Program Description	The Supporting Next Steps (SNS) Program was developed to provide services to children who have an incarcerated parent. In alignment with the demonstrable needs of justice-involved clients, programmatic refinements have been implemented to expand comprehensive case management services to justice-involved households with children who reside in and/or attend school in Tempe. The intention of the SNS program is to promote resilience, strengthen parent-child relationships, support caregivers, reinforce educators, and bolster the entire community that is impacted by justice-involved parents.
Target Population	Youth
Data	The SNS program was on hiatus during FY20-21
Performance Measure(s)	1.17 Achieve rates of those completing court-ordered supervision programs and who reoffend in Tempe less than or equal to the average of other local cities.


Youth Specialists

Workgroup/ Organization	CARE 7 
Budget	\$508,662 for 7 Youth Specialists in the Tempe Union High School District w/ 50% offset by TUHSD \$438,450 for 6 Youth Specialists in the Tempe Elementary School District (COVID Funds).
Program Description	A Youth Specialist is embedded in each one of the Tempe Union High School District's high schools and 6 of the Tempe Elementary School District's elementary/middle schools to engage students and support them by improving their social-emotional health. These supports are done through individual meetings and support groups. Youth Specialists primarily provide the stability of an adult who listens to them without judgment and validates their experiences, concerns and strengths. Youth Specialists are trained to integrate with other school staff, school resource officers (SROs) and support programs. By providing intervention services on each campus, Youth Specialists reduce the need for the CARE 7 Crisis Response Team to respond to students in crisis. The Youth Specialists can divert this situation and provide solutions to staff and parents. CARE 7 Youth Specialists facilitate support groups for students who are looking for a supportive community or group of students. Using the One Circle Foundation curriculum, Youth Specialists provide a safe and confidential space for students to share their experience and feel supported. Youth Specialists are also working with Tempe SROs and school staff to facilitate and provide supplies for Sandy Hook Promise (SHP) programming on each campus. SHP is a district-wide initiative that strives to reduce violence on campus by building a stronger, more connected classroom, school and community.
Target Population	Youth
Data	<ul style="list-style-type: none"> • 999 unduplicated youth served • Top 3 reasons for referral were family issues, death/grief, and social skills • Counselors, administrators, and teachers were identified as the primary referral sources
Performance Measure(s)	3.37 PLACEHOLDER Mental Health and Wellness

Emergency Repair Program

Workgroup/ Organization	Housing Services
Budget	\$378,393 Federal Funding
Program Description	This program utilizes some of the Community Development Block Grant (CDBG) funding received from HUD to provide home repairs of income eligible owner-occupied single-family residences. This program is divided into three components 1) Health, Life & Safety (heat or a/c; water heater; etc.), 2) Rehabilitation (plumbing, electrical, ADA, etc.) and 3) Roof Repair/Replacement.
Target Population	All Populations
Data	FY 20-21 program completed repairs on 9 owner-occupied single family detached homes.
Performance Measure(s)	4.09 Achieve the Council adopted Housing Inventory Ratio for Affordable, Workforce and Market-rate housing categories by 2040.



Housing Choice Voucher Program

Workgroup/ Organization	Housing Services	
Budget	\$8,970,766 Federal Funding	
Program Description	The Housing Choice Voucher (HCV) program is designed to assist extremely-low to low-income households through rental subsidies. This eligibility-based program is funded by the Federal Department of Housing and Urban Development (HUD) as a subsidy for program participants to rent qualified units from private landlords.	
Target Population	All Populations	
Data	FY20-21 program fully expended the almost \$9 million allocated by HUD. This funding assisted, on average, 947 households every month with rental and utility subsidies. Using the program's average household size of 2.66, this equates to approximately 2,519 individuals assisted every month. Eighty (80) percent of program households earn annual incomes below 30 percent area median income (AMI). For reference, this would equate to less than \$26,200 annually for a family of four.	
Performance Measure(s)	3.05 Achieve a Housing Choice Voucher program optimization of either 98% of vouchers leased or 99% of available funding spent.	

Justice Programs

Workgroup/ Organization	Community Supervision
Budget	\$671,715 General Fund; \$361,116 Revenue
Program Description	<p>Community Supervision is the exclusive provider of assessment, oversight, support, and longitudinal case management services for justice-involved clients referred by the City of Tempe Municipal Court and the City of Tempe Prosecutor's Office, following arrest and subsequent Court engagement including: Adult Diversion, Title 9 Diversion, Supervised Probation, Home Detention, East Valley Regional Veterans Court, Making Improvements Permanent, Youth Diversion, Tempe Substance Abuse Screening Services, and Community Diversion.</p> <p>The goal of Community Supervision is to prevent long-term recidivism, while also supporting justice-involved clients, through restorative and social justice frameworks. Community Supervision counselors hold clients accountable, oversee successful completion of Court terms that promote public safety, and ensure that consequences and interventions meet client's clinical needs, while also fulfilling statutory requirements.</p>
Target Population	All Populations
Data	<p>In total, 3,861 referrals were made to Community Supervision programs. Some referrals include:</p> <ul style="list-style-type: none"> • 3 referrals to the Adult Diversion Program • 742 referrals to the Title 9 Diversion Program • 576 referrals for Supervised Probation • 23 Veterans referred to East Valley Regional Veterans Court • 499 referrals to resolve DULs through the Home Detention Program • 26 juveniles referred to the Youth Diversion Program • 202 young adults referred to Making Improvements Permanent (MIP) • 962 referrals to Tempe Substance Abuse Screening Services (TSASS)
Performance Measure(s)	1.17 Achieve rates of those completing court-ordered supervision programs and who reoffend in Tempe less than or equal to the average of other local cities.

Veteran Administration Supportive Housing (VASH)

Workgroup/ Organization	Housing Services	 
Budget	\$68,000 Federal Funding	
Program Description	<p>The HUD-VASH program is a collaboration between HUD and the Department of Veterans Affairs. This program provides housing assistance for VA eligible Veterans who meet the McKinney Act definition of homelessness. Eligible participants participate in case management and supportive services, treatment recommendations and assistance needed to successfully maintain recovery and sustain housing in the community.</p>	
Target Population	All Populations	
Data	10 vouchers, fully leased	
Performance Measure(s)	3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.	

Workforce Development

Workgroup/ Organization	Education, Family and Community Support
Budget	\$50,000 Federal Funding; (\$50,000 from Maricopa County)
Program Description	<p>The city's unique collaboration with Maricopa County has allowed us to have a full-time Workforce Development Coordinator housed in our Tempe Public Library, a vibrant community hub. The City of Tempe has experienced significant economic growth in a variety of industries. With an ever-increasing demand for a skilled workforce to fill these new jobs, it has become imperative that we work to develop the talent pipeline.</p> <p>Prior to employing our WDC, community adult workforce supports were sparse. Librarians attempted to fill gaps through occasional resume-writing classes and job help services. However, comprehensive, intentional service delivery was non-existent. Our WDC, Carter, has revitalized workforce supports in Tempe in a meaningful and substantive way. Tempe's Housing Section 8 participants participating in our Family Self-Sufficiency Program are referred to Carter for services. This warm hand-off removes significant barriers to services. Carter attends monthly meetings with the City of Tempe Economic Development Program Manager, East Valley Employer Outreach and College Connect to discuss program updates and new business trends in the East Valley. He also attends monthly hiring events to meet with employers and job seekers.</p>
Target Population	All Populations
Data	<ul style="list-style-type: none"> • Number contacted/helped - 749 (This number includes communication with clients via Teams meeting, email, phone and in-person) • Resume Assistance - 151 • Cover letter assistance - 78 • Mock interviews - 72 • Placements - 117 • Job fairs hosted - 2
Performance Measure(s)	<p>3.31 Achieve a rate of households living below the Federal Poverty level less than Maricopa County as measured by the United States Census Bureau, American Community Survey. (Exploring adjustment for college students living off-campus with ASU Poverty Center.)</p> <p>5.1 Achieve an annual average unemployment rate that is below the average for the Greater Phoenix region as measured by the Bureau of Labor Statistics.</p>



SELF-SUFFICIENCY PROGRAMS

The self-sufficiency category of the system includes programs that seek to establish the long-term health and vitality of Tempe's community. There is a diverse array of programs in this category, providing everything from financial literacy programs and support for seniors aging in place, to parenting classes and youth educational opportunities. Community members may utilize self-sufficiency programs over time as they seek to improve or maintain their quality of life. Approximately 28% of all human services funding during fiscal year 20/21 was spent in this phase, which includes 41 different programs.



Tempe PRE students learning through play




We have been blessed to be part of the Tempe PRE program since its inception. The impact of the program over the last three years has been profound on the overall well-being of our family. Not only has the program provided access to high-quality early childhood education for both of my daughters, it has also afforded me the opportunity to continue to advance my personal education and career.

During this time period we have seen a 44% increase in our gross annual income. This life altering increase would not have been possible without this program.


My gratitude for Tempe PRE staff and all of those that support the program cannot be put into words. Thank you, thank you for providing a program that allows our community to reach our full potential."

~Jessica Keene, Parent


Kid Zone Adaptive Recreation Program

Workgroup/ Organization	Kid Zone 
Budget	\$9,223
Program Description	Program designed for children with severe Intellectual and Developmental Disabilities to participate in the Kid Zone program by providing lower ratios (1 adult to 4 students), specially trained staff and appropriate materials for curriculum. Program hours and days of operation in conjunction with Kid Zone.
Target Population Data	Individuals with Disabilities
Performance Measure(s)	1.18 Achieve a community program participate rate of Tempe youth during non-school time greater than or equal to the rates published by the Arizona After 3PM Afterschool Alliance.


Independent Living Skills for Persons w/Disabilities

Workgroup/ Organization	TCC / Ability 360 
Allocation	\$25,029 Agency Review - General Fund
Program Description	Assists residents in maintaining and enhancing independent living, safety, and community participation. Increases the number of accessible housing units, participant employability, and keeps families together.
Target Population	Individuals with Disabilities
Data	Goal: Remove architectural barriers and provide home modifications to 4 low-to-moderate income Tempe residents with significant disabilities and seniors to improve accessibility, safety and independent living in their home environment. Outcome: 1 served
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.


Educational Success for Foster Youth w/ Disabilities

Workgroup/ Organization	TCC / Advocacy31nine 
Allocation	\$27,575 Agency Review - General Fund
Program Description	Advocate for children in foster care through training caregivers, educational, and system change. This program trains caregivers on how to access support through the special education system and the behavioral health system, among other valuable trainings.
Target Population	Individuals with Disabilities
Data	<p>Goal: 90% of foster caregivers who participate in a training will increase their knowledge and advocate for special education supports to be added in school for children in foster care.</p> <ul style="list-style-type: none"> • Outcome: 135 achieved <p>Goal: 90% of volunteer advocates will increase their knowledge base of skills to advocate at schools for children in foster care with special needs.</p> <ul style="list-style-type: none"> • Outcome: 6 achieved
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>3.37 PLACEHOLDER – Mental Health & Wellness</p>


City of Tempe Best Buddies Inclusion Program

Workgroup/ Organization	TCC / Best Buddies International 
Allocation	\$16,819 Agency Review - General Fund
Program Description	Provides opportunities for friendship and leadership development for students with and without intellectual/developmental disabilities (IDD).
Target Population	Individuals with Disabilities
Data	<p>Goal: 80% of Best Buddies participants will report that Best Buddies has made their school and community more inclusive in the 2021 Best Buddies Annual Survey. Best Buddies will recruit and train at least 22 student leaders from seven schools in Tempe with and without IDD at the local or international level.</p> <ul style="list-style-type: none"> • Outcome: 23 achieved / 22 goal • Goal: 106 students with IDD will experience increased levels of social integration in their communities through regular, supported interactions with their typical peers. Best Buddies will initiate and support at least 85 one-to-one friendships between participants with IDD and their typical peers. • Outcome: 227 achieved / 227 served (greater than goal of 106)
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities</p> <p>3.37 PLACEHOLDER - Mental Health & Wellness</p>


Restorative Therapy

Workgroup/ Organization	TCC / Foundation for Senior Living (FSL) 
Allocation	\$12,393 Agency Review - General Fund
Program Description	A comprehensive day program of therapeutic recreation, nursing care and health monitoring, rehabilitative and social services for disabled, at-risk seniors and adults 18+.
Target Population	Individuals with Disabilities
Data	Goal: 85% of caregivers who participate in art therapy and utilize caregiver tool kits will report a reduction in stress related to care giving. <ul style="list-style-type: none"> Outcome: 133 achieved
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities. 3.37 PLACEHOLDER – Mental Health & Wellness

P.A.S.S. (Participation, Accessibility, Socialization, Sports)

Workgroup/ Organization	TCC / TCH - The Centers for Habilitation 
Allocation	\$5,082 Agency Review - General Fund
Program Description	TCH supports individuals with disabilities in all aspects of their lives. Programs include a day program for adults, employment services, transportation, and a safe place for them to live. This request includes renovation of one Tempe group home.
Target Population	Individuals with Disabilities
Data	Goal: 50 and 100% of clients will participate in community activities to increase their acceptance in the community leading towards improving independence and their quality of life. <ul style="list-style-type: none"> Outcome: 97 achieved Goal: 15 and 100% of self advocacy council will create vision boards by August 2020 to help set council goals for the year. <ul style="list-style-type: none"> Outcome: 30 achieved
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities. 5.13 Achieve an annual average unemployment rate that is below the average for the Greater Phoenix region as measured by the Bureau of Labor Statistics.

Earning a Paycheck

Workgroup/ Organization	TCC / TCH - The Centers for Habilitation 
Allocation	\$13,082 Agency Review - General Fund
Program Description	Men and women with developmental disabilities are provided the opportunity to learn employment skills and earn a paycheck.
Target Population	Individuals with Disabilities
Data	<p>Goal: 2 and 100% of clients will improve their sewing abilities towards self-sufficiency by learning to create new products in their employment.</p> <ul style="list-style-type: none"> Outcome: 0 achieved <p>Goal: 6 and 100% of clients will increase their job skills towards employment in preparation for their next phase of life as they transition from a school setting.</p> <ul style="list-style-type: none"> Outcome: 0 achieved (The employment group at ASU was suspended when the campus was closed. TCH continued to stay connected to supported individuals by way of Zoom and phone calls to help them reach their goals.)
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>5.13 Achieve an annual average unemployment rate that is below the average for the Greater Phoenix region as measured by the Bureau of Labor Statistics.</p>


Dementia Friendly Tempe

Workgroup/ Organization	Education, Family and Community Support
Budget	\$102,508 General Fund; \$12,874 Grant; 15,450 Donations
Program Description	Dementia Friendly Tempe (DFT), part of Dementia Friendly America, is the first dementia friendly city in Arizona. The City of Tempe partners with Banner Alzheimer's Institute to bring programs, information, and resources to help participants learn and understand more about Alzheimer's disease and other dementia-related diseases.
Target Population	Senior
Data	<p>Due to the Covid-19 pandemic, all programs and trainings have transitioned to an online platform after March 2020. The Memory Café support group also moved from weekly to bi-monthly meetings. The attendance total for Memory Café reflects an average of 35-50 unique attendees participating on a regular weekly/bimonthly basis.</p> <ul style="list-style-type: none"> 1631 attended the Memory Café's weekly program for caregivers and those with memory loss. 166 attended Dementia Friendly Presents monthly lecture series. 1460 attended Dementia Friends information sessions that heighten community awareness about dementia. Training. 117 attended training to become Champions that can facilitate Dementia Friends information sessions.
Performance Measure(s)	3.20 Achieve ratings of "Very Satisfied" or "Satisfied" with Tempe's engagement and inclusion of those living with dementia, their care partners and their families, greater than 75% as measured in the Community Survey.


Age Friendly Tempe Community Designation

Workgroup/ Organization	Education, Family and Community Support
Budget	\$ 0
Program Description	The initiative for an Age-Friendly Community Designation was approved by Tempe City Council on March 5, 2020. The initiative will involve close collaboration with various city departments as well as a diverse representation of community stakeholders, all with the goal of moving forward with the commitment to create a livable community. This commitment entails looking for positive improvements that we can make or are already in the process of making, for older adults. There are 8 domains of livability that influence the health and quality of life for older adults. The domains framework will help prioritize the city's efforts work to become age friendly. The domains include: Outdoor Spaces and Buildings, Transportation, Housing, Social Participation, Respect & Social Inclusion, Civic Participation and Employment, Communication & Information, Community Support & Health Services.
Target Population	Senior
Data	The Livability Index assesses seven broad categories of community livability: housing, neighborhood, transportation, environment, health, engagement, and opportunity. Metric values and policy points within each category are combined to create the category score. Those category scores are then averaged to create a location's total livability score. The livability Index shows Tempe's overall score is currently 50. This tool allows you to compare up to three locations at a time. To look at the Livability Index in more detail, visit- https://livabilityindex.aarp.org/
Performance Measure(s)	3.30 Achieve the Age-Friendly Community Designation for livability from AARP.


Seniors Aging in Place

Workgroup/ Organization	TCC / Area Agency on Aging, Region One		AREA AGENCY ON AGING REGION ONE, INCORPORATED
Allocation	\$39,218 Agency Review - General Fund		
Program Description	Partnering with East Valley Adult Resources to provide non-medical home care and support services to frail elderly and adults with disabilities to enable them to live independently in their home as long as possible.		
Target Population	Senior		
Data	<p>Goal: 90% of clients will have decreased feelings of isolation/loneliness after receiving home and community-based services.</p> <p>The percent of clients that will identify decreased feelings of isolation/loneliness after receiving home and community-based services using an anonymous quarterly survey. .</p> <ul style="list-style-type: none"> • Outcome: 74 achieved: 91% <p>Goal: 90% of clients will have an improved quality of life after receiving home and community-based services.</p> <p>The percent of clients that will identify an improved quality of life after receiving home and community-based services using an anonymous quarterly survey.</p> <ul style="list-style-type: none"> • Outcome: 74 achieved: 100% 		
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.		


Older Adult Support Services

Workgroup/ Organization	TCC / Aster Aging (dba East Valley Adult Resources) 
Allocation	\$10,006 Agency Review - General Fund
Program Description	Provides social service support to economically, physically and emotionally vulnerable seniors as well as their caregivers.
Target Population	Senior
Data	<p>Goal: Tempe seniors will have access to information and linkages to needed resources on aging issues.</p> <p>90% (90) of older adult clients will increase their access to needed resources to address their specific issues.</p> <ul style="list-style-type: none"> • Outcome: 41 achieved: 41 • 200 service contacts will be provided. • Outcome: 41 achieved <p>Goal: Tempe seniors will maintain their independence at home.</p> <p>80% (80) of older adult clients will increase their ability to maintain their independence and remain in their own homes as a result of the program.</p> <p>increase their awareness, knowledge and access to available resources.</p> <ul style="list-style-type: none"> • Outcome: 41 achieved • Outcome: Survey delayed due to Covid-19
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.30 Achieve the Age-Friendly Community Designation for livability from AARP.</p>


Supporting Deaf Seniors

Workgroup/ Organization	TCC / Valley Center of the Deaf 
Allocation	\$4,779 Agency Review - General Fund
Program Description	Improves overall health of residents and residential stability by ensuring affordable transportation is available for routine grocery shopping, pharmacy visits and banking.
Target Population	Senior
Data	<p>Goal: 55 participants will maintain or increase their condition towards consistent access to food.</p> <p>100 % of participants that requested this service achieved the outcome.</p> <ul style="list-style-type: none"> • Outcome: 31 achieved <p>Goal: 42 participants will maintain or improve their awareness of local resources and housing support resources to access informed decision-making with regards to maintaining or changing where they live.</p> <p>100 % of participants that requested this service achieved the outcome.</p> <ul style="list-style-type: none"> • Outcome: 75 achieved
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.30 Achieve the Age-Friendly Community Designation for livability from AARP.</p>


Senior Nutrition Program

Workgroup/ Organization	TCC / Tempe Community Action Agency (TCAA) 
Allocation	\$61,540 Agency Review - General Fund
Program Description	To assist seniors and disabled individuals with daily nutritious, home delivered meals, senior activities and congregate meals.
Target Population	Senior
Data	<p>Goal: By 6/30/2021, 262 Tempe seniors will benefit from the Senior Nutrition program by accessing congregate or home-delivered meals during the grant period. This is an adjusted volume based on actual awarded grant funds.</p> <ul style="list-style-type: none"> • Outcome: 887 achieved (meals to go) <p>Goal: By 6/30/2021, 85% of participating seniors will report improved food insecurity by receiving prepared meals, food boxes, grocery store visits, and/or SNAP benefits, and 85% of seniors receiving food/meals through TCAA will report that they have increased access to the food they need through transportation and food resources.</p> <ul style="list-style-type: none"> • Outcome: 1. They worry less about running out of food before having money to buy more (85%) 2. They can access more of the food they need when they need it. (92%) 3. Their understanding of good nutrition improved (90%) 4. Their quality of life improved (96%) 5. They are better able to remain independent in their homes as they age (98%) 6. They feel more connected to the community and/or less lonely (94%)
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.30 Achieve the Age-Friendly Community Designation for livability from AARP.</p>


Financial Navigator Program

Workgroup/ Organization	CARE 7 
Budget	\$92,000 Grant
Program Description	The Financial Navigator program, funded through a grant from the Cities for Financial Empowerment, is designed to help residents deal with the financial impact of the COVID-19 pandemic by providing remote assistance in navigating critical financial issues and making referrals to other social services and resources. The trained Financial Navigator provides structured guidance over the phone that helps people strategize around supports for disruptions to their income and other financial concerns. The Financial Navigator is not a long-term counselor, however she can help residents triage financial issues, identify immediate action steps, and make referrals to other services.
Target Population	
Data	
Performance Measure(s)	3.31 Achieve a rate of households living below the Federal Poverty level less than Maricopa County as measured by the United States Census Bureau, American Community Survey. (Exploring adjustment for college students living off-campus with ASU Poverty Center.)


Newtown Financial Capability & Community Land Trust Stewardship

Workgroup/ Organization	TCC / Newtown Community Development Corp	
Allocation	\$24,934 Agency Review - General Fund	
Program Description	Provides financial coaching, credit counseling, homebuyer education/ homeownership counseling and on-going support to low and moderate-income first-time homebuyers.	
Target Population	Working Poor	
Data	Goal: 90% of clients who attend a financial education/credit workshop will improve their knowledge about credit and how to establish and maintain good credit. Indicator: 100% of clients will score at least 80% or higher on a post workshop quiz/evaluation. <ul style="list-style-type: none"> • Outcome: 0 achieved Goal: 75% of clients who participate in financial coaching / counseling will increase their Financial Well-Being as measured by the CFPB Financial Well-Being Scale. <ul style="list-style-type: none"> • Outcome: 205 achieved 	
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities. 3.31 Achieve a rate of households living below the Federal Poverty level less than Maricopa County as measured by the United States Census Bureau, American Community Survey.	


Tempe Volunteer Income Tax Assistance (VITA)

Workgroup/ Organization	TCC / Tempe Community Council (TCC)	
Allocation	\$27,000 Agency Review - General Fund	
Program Description	Provides free tax preparation, asset development opportunities, financial education and community outreach to help hard working, low wage-earning people become financial self-sufficient.	
Target Population	Working Poor	
Data	Goal: 25% (350) of clients will improve their knowledge about gaining/sustaining assets and/or workforce development. 10% (35) of clients will receive financial education and/or workforce development services through partners. TCC will track the number of referrals made to partners and how many clients receive services from partners. <ul style="list-style-type: none"> • Outcome: 192 served (192 Tempe households) Goal: 25% (350) of clients will improve their knowledge about gaining/sustaining assets and/or workforce development. 10% (35) of clients will receive financial education and/or workforce development services through partners. TCC will track the number of referrals made to partners and how many clients receive services from partners. <ul style="list-style-type: none"> • Outcome: 124 households served (124 Tempe households) 	
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities. 3.31 Achieve a rate of households living below the Federal Poverty level less than Maricopa County as measured by the United States Census Bureau, American Community Survey.	


AARP Foundation Experience Corps

Workgroup/ Organization	Education, Family and Community Support	
Budget	\$79,150 General Fund; \$129,063 Grants; \$ 250,691 Other	
Program Description	This program places trained adult volunteers age 50 or older into schools to tutor children in grades 1-3 in reading and literacy. Multi-source grant funding currently supports about 56% of the program budget. The AARP DOJ & Afterschool grants are both multi-year grants. DOJ 19-21 total amount is \$193,500, the Afterschool grant 17-21 total amount is \$51,227, and the SRPMIC grant is \$45,000.	
Target Data	Youth, Senior 5931 hours of tutoring which began Nov. 30, 2020 due to COVID-19 130 students (data collected both at the middle and end of the school year for 75 students) <ul style="list-style-type: none"> • 100% of 1st graders improved in fluency and 100% improved in accuracy from the middle to the end of the school year • 85% of 2nd and 3rd graders improved in fluency and 64% improved in accuracy from the middle to the end of the school year 32 volunteer tutors <ul style="list-style-type: none"> • 76% of survey respondents reported that participating in the EC program provided mental health benefits • Volunteers reported a strong willingness to recommend the EC program to others (Net Promoter score of 89) 2 schools served from Nov. '20 - May '21 and for summer school 2021 1 After School site served from Jan. '21 - May '21	
Performance Measure(s)	3.07 Achieve a percentage of Tempe students who score Proficient or Highly Proficient on the AzMerit 3rd Grade English Language Arts assessment greater than or equal to statewide achievement goal of 72% by 2030. 3.30 Achieve the Age-Friendly Community Designation for livability from AARP.	


Kid Zone Enrichment Program

Workgroup/ Organization	Kid Zone	
Budget	\$4,505,939 General Fund; \$10,000 Grant; \$1,202,270 Revenue	
Program Description	The Kid Zone Enrichment Program offers a continuum of programming through before and after school programs, break camps and summer camps. The programs serves children ages Pre K through 8th grade, 250 program days per year. Kid Zone is licensed by the Arizona Department of Health Services, certified by the Department of Economic Security and in 2019, became the first accredited out of school time program in the state of Arizona.	
Target Data	Youth Kid Zone operated extended day camps for children and their families during the COVID 19 pandemic. When school resumed remotely, Kid Zone continued to offer academic camps/Kid Zone for students and continued this through March, 2021, when in-person school re-opened. In March, 2021, Kid Zone resumed programming at 17 school ages sites for K - 8th graders, 12 of which were Title I; 4 extended care Tempe PRE programs for 3, 4 and 5 year old's and a full-day program at Getz Preschool for 3, 4 and 5 year old's. Although attendance was lower due to the pandemic and school closures, over 50% of the participants received financial assistance to attend. Kid Zone provided snack and supper for participants during the school year program and participated in the summer feeding program, all in partnership with the Tempe Elementary School District.	
Performance Measure(s)	1.18 Achieve a community program participate rate of Tempe youth during non-school time greater than or equal to the rates published by the Arizona After 3PM Afterschool Alliance.	

Career Ready Tempe

Workgroup/ Organization	Education, Family and Community Support	
Budget	\$59,553 Other	
Program Description	Career Ready Tempe (CRT) prepares Tempe youth to participate in the future workforce by connecting them to college and career readiness support and by partnering with Tempe businesses to provide 8-week paid internships in fields that are in-demand. Career Ready Tempe is a collaboration between the City of Tempe Human Services Department, Economic Development Department and the Tempe Chamber Foundation.	
Target Population	Youth	
Data	<ul style="list-style-type: none"> COVID –19 disrupted CRT's ability to provide internship experiences for the 20 -21 school year due to businesses' capacity to open and host interns. In lieu of providing internship placements, CRT offered a series of career readiness workshops for students in partnership with the Tempe Chamber of Commerce, Access ASU, ASU Career and Professional Development Services, College Connect Tempe, and several local Tempe businesses. Workshop topics included "Creating Your Virtual Workspace", "Great Careers in Tempe and How to Prepare for Them", "Making a Resume" and "Interview Preparation." Workshop sessions were archived for later viewing. Students who were interested in exploring work experiences during this time were referred to Arizona@Work Maricopa County Youth Services and to College Connect Tempe for career pathway advising. 	
Performance Measure(s)	<p>3.08 Achieve a high school graduation rate of Tempe students who graduate in 4 years greater than or equal to the statewide goal of 90% by 2030.</p> <p>3.09 Achieve a rate of 65% for Tempe residents who have a post-secondary certificate, 2-year degree or 4-year degree by 2030.</p> <p>5.13 Achieve an annual average unemployment rate that is below the average for the Greater Phoenix region as measured by the Bureau of Labor Statistics.</p>	


College Connect Tempe

Workgroup/ Organization	Education, Family and Community Support	
Budget	\$3,574 General Fund; \$74,414 Grants; \$26,589 Other	
Program Description	College Connect Tempe (CCT) provides youth and community members with the tools and information they need to pursue post-secondary education and achieve their career goals. Through interactive educational workshops and individualized one-on-one advisement, youth and community members receive free access to resources, guidance and support.	
Target Population	Youth	
Data	<ul style="list-style-type: none"> COVID –19 disrupted CCT's ability to service students in-person and on school campuses for the 20-21 school year. CCT provided virtual services including advising and workshop sessions. 162 total youth served 50 youth served through one-on-one advising sessions 86 Individual advisement sessions provided 20 students attended more than one advisement session 7 Youth & Parent Workshops provided CCT planned and hosted a FAFSA Drive In Event in April 2021 bringing together state and local partners to serve students and families who would not have otherwise received assistance CCT formalized its partnership for college and career readiness services with Tempe Union High School District (TUHSD) with adoption of 5-year IGA. 	
Performance Measure(s)	3.09 Achieve a rate of 65% for Tempe residents who have a post-secondary certificate, 2-year degree or 4-year degree by 2030.	

Courage Awards


Workgroup/ Organization	Education, Family and Community Support
Budget	\$14,070 Grant
Program Description	The Youthfest Changemakers and Courage Awards is sponsored by the Tempe Diablos and presented by the City of Tempe in partnership with the Tempe school districts. The Courage Awards honors students who preserve with their education while overcome incredible adversity like homelessness, family challenges, illness, and physical disabilities. Tempe Changemakers awards celebrates students who are committed to a cause, dedicating themselves to make our community a better place
Target	Youth
Data	April 5, 2021—Honored 11 Courage Award winners and 35 Changemakers
Performance Measure(s)	3.08 Achieve a high school graduation rate of Tempe students who graduate in 4 years greater than or equal to the statewide goal of 90% by 2030 3.09 Achieve a rate of 65% for Tempe residents who have a post-secondary certificate, 2-year degree, or 4- year degree by 2030.

Mayor's Youth Advisory Commission (MYAC)

Workgroup/ Organization	Education, Family and Community Support	
Budget	\$3,275 General Fund	
Program Description	The Mayor's Youth Advisory Commission (MYAC) promotes youth leadership and youth engagement within Tempe through offering a forum for Tempe youth to express their views and interests; planning and coordinating activities for Tempe youth; and representing and sharing youths' interests, needs and ideas with the Mayor, City Council and other Tempe leaders.	
Target	Youth	
Data	<ul style="list-style-type: none"> Due to COVID-19, the annual Youth Town Hall was not held. Instead, youth commissioners created and facilitated subcommittees to address concerns raised in previous Youth Town Halls and collaborated with various City Departments and then presented their progress to Mayor and Council at the May 6, 2021 Work Study Session. MYAC updated its ordinance in regards to membership with a focus on being more inclusive, allowing commission membership beginning in 9th grade for those youth who live or attend school in Tempe, regardless if they are at a public, charter, private school or attend homeschool. The Commission size was expanded from 24 to 30 youth. Student commissioners serve 3-year terms. MYAC youth developed a mentorship program for 8th grade students to help prepare them to serve on the Commission once they enter high school. MYAC youth focused on increasing their communications with other youth and the community, in the 20-21 school year by creating a youth-led newsletter distributed among youth at local schools and by revising its website. 	
Performance Measure(s)	2.15 Achieve ratings of "Very Satisfied" or "Satisfied" with the "feeling invited and welcomed to participate in city decision-making processes" greater than or equal to the national benchmark cities as measured in the Community Survey. 3.08 Achieve a high school graduation rate of Tempe students who graduate in 4 years greater than or equal to the statewide goal of 90% by 2030.	

Workgroup/ Organization	Education, Family and Community Support
Budget	\$1,962,934 General Fund; \$413,909 Revenue
Program Description	Tempe PRE (Preschool Resource Expansion) is a full-day, high-quality preschool program in 11 classrooms housed in 7 local elementary schools in the Tempe Elementary School district. The program is five days a week with schedules corresponding to the individual school locations. Select schools also have extended learning before- and after regular school hours.
Target Population	Youth
Data	<p>Tempe PRE shifted services due to the Pandemic—from mid-August to mid-October three options were offered to 164 registered families for their 3- and 4-year-old children. Tempe PRE served:</p> <ul style="list-style-type: none"> 49 students with uninterrupted in-person services through camps 75 students with uninterrupted services via online class activities While 42 families paused their enrollment until October <p>In October our services shifted fully to in-person through camps. From that point forward Tempe PRE served:</p> <ul style="list-style-type: none"> 142 students during the regular school day for the remainder of the academic year <p>Tempe PRE's family survey showed high program satisfaction as well as economic growth for families as a result of access to high-quality, full-day preschool.</p> <ul style="list-style-type: none"> 93% satisfaction with the program 69% improved financial stability 68% returned to work / increased work hours 15% obtained secure housing 12% returned / enrolled in adult education <p>Diversity and Inclusion</p> <ul style="list-style-type: none"> 68% of enrolled students were ethnically diverse 91% of enrolled families received free / partial tuition assistance based on income eligibility—that means that a family of four has an income of \$53,000 or less. <p>Educational Impacts reported by Helios Education Foundation and NORC at the University of Chicago indicate:</p> <ul style="list-style-type: none"> • Full-Year Tempe PRE Students were more prepared in Cognitive, Math and Physical Domains. • At the beginning of kindergarten, former Tempe PRE children had higher scores on DIBELS in overall literacy and letter naming fluency, compared to similar children who did not attend preschool.
Performance Measure(s)	<p>3.06 Achieve Quality Early Learning for Tempe 3- and 4-year old children as measured by 45% of 3- and 4-year old children enrolled in quality early learning settings.</p> <p>3.31 Achieve a rate of households living below the Federal Poverty level less than Maricopa County as measured by the United States Census Bureau, American Community Survey.</p>


Helping Us Grow

Workgroup/ Organization	Education, Family and Community Support	
Budget	\$16,642 Donation - Tempe Diablos	
Program Description	HUG benefits children and families in the Thew/Escalante community which is the target zone for the Read On Tempe Acceleration Zone Project. The two primary goals of the HUG program are first, to raise awareness for parents about their role in their child's education and to empower them in this role by providing them with useful strategies and information on being their child's partner in education. The second goal is to support this effort by getting books into the homes of children.	
Target Population	Youth	
Data	106 children ages 3-5 from Escalante Preschool & PreK, Tempe PRE at Thew and children of families accessing literacy programs at the Thrive to Five Family Resource Center at Thew Elementary School participated. Each child received 10 new, high quality children's books. A total of 1,060 books were distributed. Adults received a newly created Early Literacy Booklet as well as literacy information and materials from community partners. These partners included Thrive to Five, First Things First, Read On Arizona.	
Performance Measure(s)	3.07 Achieve a percentage of Tempe students who score Proficient or Highly Proficient on the AzMERIT 3rd Grade English Language Arts assessment greater than or equal to statewide achievement goal of 72% by 2030.	


Read On Tempe Acceleration Zone

Workgroup/ Organization	Education, Family and Community Support	SELF-SUFFICIENCY
Budget	\$ 0	
Program Description	Read On Tempe is a collaborative effort endeavoring to create a seamless early literacy continuum from birth to third grade that provides families with appropriate programs and services at every step along their child's path to becoming a competent reader. Read On Tempe is one of six communities from the state who were selected to participate in the 36 month Acceleration Zone Project. The goal of the project is to provide the families with children ages 0 – 6 living in the Thew/Escalante community with strategies, programs and services for increasing early literacy skills in preparation for successful entrance into Kindergarten and future learning. Read On Tempe and The Acceleration Zone Project are unfunded.	
Target Population	Youth	
Data	Percent of 3rd grade students at Flora Thew Elementary School who scored Proficient or Highly Proficient on the AzMerit English Language Arts assessment: <ul style="list-style-type: none"> • 2016-2017: 12% • 2017-2018: 21% • 2018-2019: 32% • 2019-2020: N/A: Test not given due to the pandemic 	
Performance Measure(s)	3.07 Achieve a percentage of Tempe students who score Proficient or Highly Proficient on the AzMERIT 3rd Grade English Language Arts assessment greater than or equal to statewide achievement goal of 72% by 2030.	


Kid Zone STEM Diablos Grant

Workgroup/ Organization	Kid Zone 
Budget	\$44,914 Donations
Program Description	Kid Zone provides hands on engaging activities that deliver positive experiences in Science, Technology, Engineering and Math. The goal of the STEM program is for students to develop interests and build confidence in STEM fields and activities while removing the pressure of classroom learning.
Target Population	Youth
Data	<ul style="list-style-type: none"> Approximately 1,000 children served throughout the year with (reduced participation due to COVID 19): Over 25 Science kits available and rotated through sites weekly Tablets for math and engineering games Gardening at school sites in Tempe Elementary School District Trained staff teaching Science and Engineering Participation in COT Special Events unavailable due to COVID 19
Performance Measure(s)	1.18 Achieve a community program participate rate of Tempe youth during non-school time greater than or equal to the rates published by the Arizona After 3PM Afterschool Alliance.


WLIA – Nutrition Education – Non Title I Schools

Workgroup/ Organization	Kid Zone 
Budget	\$8,656 Donation
Program Description	To provide education, materials and staffing to non-Title 1 schools on the importance of nutrition and physical movement. Instructors teach nutrition education and cooking skills through games, activities and food demonstrations with emphasis on MyPlate, a simple guide to help parents figure out how to feed their kids nutritious, balanced meals.
Target Population	Youth
Data	150 youth across 5 Kid Zone sites, participation lower due to COVID-19
Performance Measure(s)	1.18 Achieve a community program participate rate of Tempe youth during non-school time greater than or equal to the rates published by the Arizona After 3PM Afterschool Alliance.


Getz Preschool Scholarships

Workgroup/ Organization	Kid Zone 
Budget	\$17,901 Grant
Program Description	To provide scholarships for access to high quality preschool at the Getz preschool program to income eligible families.
Target Population	Youth
Data	8 income eligible families were provided scholarships to attend Getz Preschool, a nationally accredited program. Student progress was monitored through Teaching Strategies Gold to assess progress and identify areas of need. Children also participated in instructional programs that included Gardening, Art, Dance, STEM and Nutrition.
Performance Measure(s)	1.18 Achieve a community program participate rate of Tempe youth during non-school time greater than or equal to the rates published by the Arizona After 3PM Afterschool Alliance.


Tempe Mentoring Program

Workgroup/ Organization	TCC / Big Brothers Big Sisters of Central AZ 
Allocation	\$10,764[Federal Funding—CDBG]
Program Description	Provides one-to-one mentoring services in Tempe for youth ages 6-18.
Target Population	Youth
Data	<p>Goal: 90% of 65 youth will have increased access/exposure to positive behavior supporting activities and improve their attitude toward risky behaviors.</p> <ul style="list-style-type: none"> • Outcome: 202 achieved <p>Goal: 90% of 65 youth will attain increased self esteem, school retention rates, positive educational outcomes, and/or better relationships with family and peers as a result of their relationship with a mentor.</p> <ul style="list-style-type: none"> • Outcome: 211 achieved
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.08 Achieve a high school graduation rate of Tempe students who graduate in 4 years greater than or equal to the statewide goal of 90% by 2030.</p>


Building Greater Futures for Tempe Youth & Teens

Workgroup/ Organization	TCC / Boys & Girls Clubs of the East Valley 
Allocation	\$49,228 Agency Review - General Fund
Program Description	Provides a safe place for young people, keeps them away from potentially unsafe or crisis situations and offers programs in three priority outcome areas: academic success, good character & citizenship, and healthy lifestyles.
Target Population	Youth
Data	<p>Goal: At least 95% of 1,500 participants will report they are progressing to the next grade level on time for their age group, and that they expect to graduate from high school.</p> <ul style="list-style-type: none"> • Outcome: 133 achieved: unknown <p>Goal: outcome Every weekday year round, 100% of youth and teens who attend a Tempe Club (200-250 daily) will have access to at least one academic success activity and at least one healthy lifestyle activity. was not achieved</p> <ul style="list-style-type: none"> • Outcome: 162 achieved COVID Closures Impacted Outcome.
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities


Survivors of Suicide Program

Workgroup/ Organization	TCC / EMPACT-Suicide Prevention Center 
Allocation	\$5,863 Agency Review - General Fund, Together Tempe Donations
Program Description	A community-based program that is intended for those who share a common bond - loss of a loved one to suicide.
Target Population	Youth
Data	<p>Goal: (85%) of clients report feeling better prepared to deal with the loss.</p> <ul style="list-style-type: none"> • Outcome: 940 achieved: 100% <p>Goal: (85%) of clients improve their coping skills and have increased hope.</p> <ul style="list-style-type: none"> • Outcome: 940 achieved: 100%
Performance Measure(s)	3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities. 3.37 PLACEHOLDER – Mental Health & Wellness


Financial Literacy Program for Tempe Students

Workgroup/ Organization	TCC / Junior Achievement of Arizona 
Allocation	\$6,452 Agency Review - General Fund
Program Description	Provides intentional financial literacy to low-to moderate populations.
Target Population	Youth
Data	<p>Goal: Students will demonstrate an average knowledge gain of, at least, 20% (around financial literacy and workforce readiness skills) by the conclusion of the program.</p> <ul style="list-style-type: none"> Outcome: 409 achieved <p>Goal: 95% of students will improve their understanding of the critical, real-world fundamentals they will need to be successful as adults and in the careers of the future. 78 students will complete approximately 5 hours of JA's curriculum through which they will learn the critical financial and career literacy fundamentals they will need to be successful. These include saving, investing, career clusters, STEM careers, economics, paychecks, ethics in the workplace, entrepreneurship, taxes, and needs versus wants.</p> <ul style="list-style-type: none"> Outcome: 409 achieved
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.31 Achieve a rate of households living below the Federal Poverty level less than Maricopa County as measured by the United States Census Bureau, American Community Survey.</p>


Youth Prevention Education

Workgroup/ Organization	TCC / notMYkid 
Allocation	\$13,605 Agency Review - General Fund
Program Description	Student, faculty and parent prevention programming held at Tempe public and charter schools and in community locations throughout Tempe.
Target Population	Youth
Data	<p>Goal: 25% increase in youth commitment to refrain from drugs as reported by the pre/post survey provided by Botvin LifeSkills Training.</p> <p>75% or 23 youth will report intent to refrain from vaping nicotine.</p> <ul style="list-style-type: none"> Outcome: 371 served <p>Goal: 10% increase of youth commitment to using a positive coping skill as measured by a retrospective survey.</p> <p>3,015 youth or 75% will intend to use one coping skill they learned from the presentation.</p> <p>2,010 youth or 50% will learn something new from the presentations.</p> <ul style="list-style-type: none"> Outcome: 1,036 served
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.37 PLACEHOLDER – Mental Health & Wellness</p>


Peer Solutions

Workgroup/ Organization	TCC / Peer Solutions	
Allocation	\$6,214 Agency Review - General Fund	
Program Description	A positive youth development and leadership program designed with evidence-based strategies. Activities are led by trained peer educators at local high schools, middle schools, and community centers.	
Target Population	Youth	
Data	<p>Goal: 50 Tempe High School youth, 90% will increase knowledge, attitudes and skills towards healthy behaviors.</p> <p>INDICATORS:</p> <ol style="list-style-type: none"> 1. By June 30, 2021, 50/90% of participants will demonstrate safety, equity and respect as norms since joining as measured and compared to the pre/post assessment. 2. By June 30, 2021, 50/90% of participants will increase grades and commitment to school since joining as measured and compared to the pre/post assessment. 3. By June 30, 2021, 50/90% of participants will report speaking up more for others and themselves since joining as measured and compared to the pre/post assessment. 4. By June 30, 2021, 50/90% of participants will increase knowledge regarding *Trauma Informed Primary Prevention since joining as measured and compared to the pre/post assessment. <ul style="list-style-type: none"> • Outcome: 50 <p>Goal: 50 Tempe Middle School youth, 90% will increase knowledge, attitudes and skills towards healthy behaviors.</p> <ul style="list-style-type: none"> • Outcome: 50 	
Performance Measure(s)	<p>3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors and individuals with disabilities.</p> <p>3.08 Achieve a high school graduation rate of Tempe students who graduate in 4 years greater than or equal to the statewide goal of 90% by 2030.</p>	

Trauma Training

Workgroup/ Organization	CARE 7	
Budget	\$62,280 Grant	
Program Description	The Trauma Trainer provides education and awareness on the effects of trauma through presentations on Adverse Childhood Experiences (ACEs) and the brain science associated with toxic stress.	
Target Population	All Populations	
Data	<p>Over 90% of participants report an increase in understanding on Adverse Childhood Experiences, trauma informed care principles and practices.</p> <ul style="list-style-type: none"> • 1,511 total participants from Law Enforcement (330), Prosecution (25), Non-profit Organizations (36), Governmental Social Services (237), Pre K-12 Education (733), Healthcare (150) <p>Goals and Outcomes:</p> <ul style="list-style-type: none"> • 99% of participants showed an increased knowledge of training subject matter. • 98% of participants reported they will apply the knowledge gained through the training to better meet the needs of the populations they provide services for. • 100% of participants reported the training met or exceeded their expectations. • 100% of community collaborators reported positive satisfaction with services provided. 	
Performance Measure(s)	3.37 PLACEHOLDER - Mental Health & Wellness	

Counseling

Workgroup/ Organization	CARE 7 
Budget	\$100,000 General Fund; \$92,068 Grant
Program Description	Counseling services offers equity in accessibility to therapeutic services by offering low-cost to no cost counseling services to participants. Participants arrive through a variety of referral sources for general counseling and those entering victim services counseling are referred by Victim Advocates or by word of mouth. Counseling can enhance the quality of life of all Tempe residents on their way to long term health (self-sufficiency). "Our mission is to provide professional counseling and mediation services to the Tempe community in an effort to promote individual and family mental health and community wellness."
Target Population	All Populations
Data	<ul style="list-style-type: none"> • 132 clients were scheduled for an intake in FY 20/21. • 99 clients completed an intake (70% show rate) 23 of these were victims of crime <ul style="list-style-type: none"> • Of the 76 clients who provided information, 63 (83%) had one or more Adverse Childhood Experience. • Of the 82 clients who provided financial data, 32 (39%) were classified under the median Tempe Housing income limits of 2018. • Counseling Services clients benefitted from counseling evidenced by 97% of surveyed participants reporting they had an increased ability to cope.
Performance Measure(s)	2.07 Achieve a rate of 85% of counseling clients who report an "increased ability to cope" as measured by a 4 or greater on a 5-point scale. 3.37 PLACEHOLDER - Mental Health & Wellness

Down Payment Assistance

Workgroup/ Organization	Housing Services
Budget	\$70,000 Federal Funding
Program Description	The HOME Tenant Based Rental Assistance (TBRA) program utilizes some of the HOME Investment Partnership funds received from HUD to provide housing subsidies for individuals who are homeless, or will be homeless, due to Domestic Violence. This program is a limited two-year assistance for participants supported with Family Self Sufficiency services to allow the individual/family the time and resources to recover and reduce their dependency on subsidies.
Target Population	All
Data	
Performance Measure(s)	3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.


Family Self-Sufficiency

Workgroup/ Organization	Housing Services
Budget	\$69,898 Federal Funding; \$3,707 Grant
Program Description	The HOME Tenant Based Rental Assistance (TBRA) program utilizes some of the HOME Investment Partnership funds received from HUD to provide housing subsidies for individuals who are homeless, or will be homeless, due to Domestic Violence. This program is a limited two-year assistance for participants supported with Family Self Sufficiency services to allow the individual/family the time and resources to recover and reduce their dependency on subsidies.
Target Population	All
Data	
Performance Measure(s)	3.28 Achieve an end to homelessness in Tempe as measured by Tempe's Homeless Management Information System (HMIS) count.

Nutrition Grant

Workgroup/ Organization	Kid Zone
Budget	\$110,438 Grant
Program Description	Provide nutrition and physical education to Title I schools and income eligible areas throughout the city by providing instructors, activities and materials that promote healthy eating, cooking, nutrition education, gardening and movement.
Target Population	All Populations
Data	<p>Gardening: planted gardens at 12 Kid Zone sites including student instruction from a Jr. Master Gardener.</p> <p>Physical Activity: Trained staff in a two-day CATCH Kids Club Physical Activity training to emphasize movement and non-elimination activities, skill building and inclusion of all ages and ability levels.</p> <p>Food Access: Kid Zone also participated in and promoted the Summer Food Service Program.</p> <p>Healthy Eating, Cooking and Nutrition Education: Programing was reduced in FY 20/21 due to COVID protocols. In the past, and in collaboration with Tempe Community Action Agency, Kid Zone and TCAA staff delivered 6-8 week Healthy Eating and Physical Activity curriculum to seniors at 3 qualifying senior centers, 3 times per year per site. Monthly classes were also offered to seniors at Meridian @101 Apartments. Four nutrition instructors rotated throughout all Title I sites and taught Nutrition Education and Cooking skills through games, activities and food demonstrations to over 1,000 students with emphasis on MyPlate.</p>
Performance Measure(s)	1.18 Achieve a community program participate rate of Tempe youth during non-school time greater than or equal to the rates published by the Arizona After 3PM Afterschool Alliance.

Triple P (Positive Parenting Program)

Workgroup/ Organization	Education, Family and Community Support	
Budget	\$75,000 [Grant, SRPMIC]	
Program Description	This evidence-based education and support program for families and caregivers of children and adolescents (from birth to age 16) increases parenting skills and confidence, by engaging, encouraging and empowering families to address common child and adolescent social, emotional and behavioral problems. Triple P is a multi-leveled framework that tailors information, advice and support to the needs, culture and challenges of individual families.	
Target Population	All Populations	
Data	<ul style="list-style-type: none"> • 48 Classes were held • 54 Total sessions • 301 Adults attended 	
Performance Measure(s)	<p>3.07 Achieve a percentage of Tempe students who score "Proficient" or "Highly Proficient" on the AzMERIT 3rd Grade English language arts assessment greater than or equal to statewide achievement goal of 72% by 2030.</p> <p>3.08 Achieve a high school graduation rate of Tempe students who graduate in 4 years greater than or equal to the statewide goal of 90% by 2030.</p>	

Care4Me

Workgroup/ Organization	Education, Family and Community Support	
Budget	\$75,000 Grant	
Program Description	CARE4ME is the region's first complete web-based solution offering families the ability to both search and apply for child care and other support services like transportation and employment. With the development of the CARE4ME platform, Tempe is hoping to improve family awareness of available child care resources and provide a quick and simple way to access them.	
Target Population	All Populations	
Data	<p>An estimated 60% of local families eligible for child care subsidies and tuition supports are not aware they exist or how to access them. Child care is a significant barrier to economic opportunity for families. Research shows 75% of people with children have problems finding affordable, quality child care and another 74% say insufficient child care has prevented or impacted employment and career opportunities. One of the reasons for these challenges is the difficulty identifying, accessing and paying for good quality care.</p>	
Performance Measure(s)	<p>3.06 Quality Pre-K Enrollment: Achieve Quality Early Learning for Tempe children as measured by 45% of 3 and 4 -year old children enrolled in quality early learning settings by 2030.</p> <p>3.31 Poverty Rate: Achieve a rate of households living below the Federal Poverty level less than Maricopa County as measured by the United States Census Bureau, American Community Survey.</p> <p>5.13 Unemployment Rate: Achieve an annual average unemployment rate that is below the average for the Greater Phoenix region as measured by the Bureau of Labor Statistics.</p>	

CHART OF HUMAN SERVICES FUNDING

Category	Program	HSD Workgroup/ AR Organization	General Fund		Federal	Grants	Other	Total Funding
			Agency Review	Direct Funded				
CRISIS								
DOMESTIC VIOLENCE								
	My Sister's Place: Healing for Survivors of DV	Catholic Charities Community Services	\$ 14,732					\$ 14,732
	Victim Services	Chrysalis Shelter for Victims of DV	\$ 2,638					\$ 2,638
		Subtotal	\$ 17,370	\$ -	\$ -	\$ -	\$ -	\$ 17,370
HOMELESSNESS								
	Eviction Prevention	CARE 7				\$ 126,491		\$ 126,491
	Veteran & High Intensive Client Services	CARE 7				\$ 344,239		\$ 344,239
	Homeless Outreach Program Efforts (HOPE)	Homeless Solutions		\$ 208,029	\$ 195,000	\$ 24,494	\$ 35,620	\$ 463,143
	HOME TBRA	Housing Services			\$ 648,948			\$ 648,948
	Rapid Rehousing	Housing Services			\$ 60,807			\$ 60,807
	East Valley Men's Center	A New Leaf	\$ 36,200		\$ 40,000			\$ 76,200
	La Mesita Family Homeless Shelter	A New Leaf	\$ 45,450					\$ 45,450
	Shelter and Supportive Services for Tempe	Central Arizona Shelter Services	\$ 33,541					\$ 33,541
	East Valley Neighborhood Partnership	Circle the City	\$ 32,708					\$ 32,708
	Substance Use Disorder Treatment - Tempe	Community Bridges	\$ 19,400					\$ 19,400
	Reducing Barriers to Human Services	Lost Our Home Pet Foundation	\$ 13,712					\$ 13,712
	The Elizabeth House: A Home for Pregnant, Homeless Women	Maggie's Place	\$ 19,705		\$ 35,000			\$ 54,705
	Basic Needs Program	Paz de Cristo Community Center	\$ 13,420					\$ 13,420
	Community Action Program (Homeless)	Tempe Community Action Agency	\$ 111,045					\$ 111,045
	I-HELP Emergency Shelter	Tempe Community Action Agency	\$ 66,136					\$ 66,136
	Tempe Emergency Assistance Program	The Salvation Army	\$ 28,272					\$ 28,272
	Emergency Shelter	UMOM New Day Centers	\$ 67,647					\$ 67,647
	Youth Outreach and Engagement	UMOM New Day Centers	\$ 19,865					\$ 19,865
		Subtotal	\$ 507,101	\$ 208,029	\$ 979,755	\$ 495,224	\$ 35,620	\$ 2,225,729
INDIVIDUALS WITH DISABILITIES								
	None		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
		Subtotal	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OLDER ADULTS								
	Neighbors Helping Neighbors Senior In-Home	Tempe Community Action Agency	\$ 29,616					\$ 29,616
		Subtotal	\$ 29,616	\$ -	\$ -	\$ -	\$ -	\$ 29,616
WORKING POOR								
	Meals to Grow	Matthew's Crossing Food Bank	\$ 12,351					\$ 12,351
	Tempe Food Pantry	Tempe Community Action Agency	\$ 49,661					\$ 49,661
	Emergency & Supplemental Food Assistance	United Food Bank	\$ 13,675					\$ 13,675
		Subtotal	\$ 75,687	\$ -	\$ -	\$ -	\$ -	\$ 75,687
YOUTH DEVELOPMENT								
	Family Education	Child Crisis Arizona	\$ 7,294					\$ 7,294
	Emergency Children's Placement Services	Child Crisis Arizona	\$ 7,099					\$ 7,099
	Crisis Services	Teen Lifeline	\$ 15,497					\$ 15,497
	Connecting with Kids	Tempe Impacts Education Foundation	\$ 10,268					\$ 10,268
		Subtotal	\$ 40,158	\$ -	\$ -	\$ -	\$ -	\$ 40,158
ALL POPULATIONS								
	Crisis Response Van	CARE 7		\$ 825,478		\$ 121,117		\$ 946,595
	Victim Assistance	CARE 7				\$ 405,284		\$ 405,284
		Subtotal	\$ -	\$ 825,478	\$ -	\$ 405,284	\$ 121,117	\$ 1,351,879
		TOTAL - Crisis	\$ 669,932	\$ 1,033,507	\$ 979,755	\$ 900,508	\$ 156,737	\$ 3,740,439

Category	Program	HSD Workgroup/ AR Organization	General Fund		Federal	Grants	Other	Total Funding
			Agency Review	Direct Funded				
STABILITY								
DOMESTIC VIOLENCE								
	None		Subtotal	\$ -	\$ -	\$ -	\$ -	\$ -
HOMELESSNESS								
	Tempe Works	Homeless Solutions (in partnership with Solid Waste & Parks)		\$ 94,461				\$ 94,461
	Family Unification Program	Housing Services			\$ 299,000			\$ 299,000
	Mainstream Housing Voucher	Housing Services			\$ 462,520			\$ 462,520
	Mercy Maricopa Integrated Care - Bridge Housing Program	Housing Services				\$ 280,000		\$ 280,000
	Mercy Maricopa Integrated Care - H2	Housing Services				\$ 280,000		\$ 280,000
	Case Management	Save the Family	\$ 29,050			\$ 297,239		\$ 326,289
	Services (FACES)	Save the Family	\$ 29,143					\$ 29,143
		Subtotal	\$ 58,193	\$ 94,461	\$ 761,520	\$ 857,239	\$ -	\$ 1,771,413
INDIVIDUALS WITH DISABILITIES								
	Tempe's Building Employment Supports and Training (BEST)	Education, Family & Community Support (partnership with Diversity) funds in Diversity Budget				\$ 114,590		\$ 114,590
		Subtotal	\$ -	\$ -	\$ -	\$ 114,590	\$ -	\$ 114,590
OLDER ADULTS								
	None		Subtotal	\$ -	\$ -	\$ -	\$ -	\$ -
WORKING POOR								
	Legal Advocacy for Tempe	Community Legal Services	\$ 9,441					\$ 9,441
	2-1-1 Arizona	Crisis Response Network	\$ 1,786					\$ 1,786
	Building Resiliency in Youth	EMPACT-Suicide Prevention Center	\$ 4,082					\$ 4,082
	"Speak to Integrate"	HA.P.I. (Hablar Para Integrar)	\$ 29,205					\$ 29,205
	Medical Legal Partnership	Mountain Park Health Center	\$ 49,983					\$ 49,983
		Subtotal	\$ 94,497	\$ -	\$ -	\$ -	\$ -	\$ 94,497
YOUTH DEVELOPMENT								
	Supporting Next Steps (Re-entry)	Community Supervision					\$ 45,222	\$ 45,222
	Youth Specialists (TUHSD)	CARE 7		\$ 254,331		\$ 15,711	\$ 254,331	\$ 524,373
		Subtotal	\$ -	\$ 254,331	\$ -	\$ 15,711	\$ 299,553	\$ 569,595
ALL POPULATIONS								
	Emergency Repair	Housing Services			\$ 378,393			\$ 378,393
	Housing Choice Voucher (Section 8)	Housing Services			\$ 8,970,766			\$ 8,970,766
	Justice Programs	Community Supervision		\$ 671,715				\$ 671,715
	Veterans Administrative Supportive Housing (VASH)	Housing Services			\$ 68,000			\$ 68,000
	Workforce Development	Support/Maricopa County			\$ 50,000		\$ 50,000	\$ 100,000
		Subtotal	\$ -	\$ 671,715	\$ 9,467,159	\$ -	\$ -	\$ 10,138,874
		TOTAL - Stability	\$ 152,690	\$ 1,020,507	\$ 10,228,679	\$ 987,539	\$ 299,553	\$ 12,688,968

Category	Program	HSD Workgroup/ AR Organization	General Fund		Federal	Grants	Other	Total Funding
			Agency Review	Direct Funded				
SELF-SUFFICIENCY								
DOMESTIC VIOLENCE								
	None	Subtotal	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
HOMELESSNESS								
		Subtotal	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
INDIVIDUALS WITH DISABILITIES								
	Kid Zone Adaptive Recreation Program	Kid Zone Enrichment Program		\$ 9,223				\$ 9,223
	Independent Living Skills for Persons w / Disabilities	Ability360	\$ 25,029					\$ 25,029
	Educational Success for Foster Youth w / Disabilities	Advocacy31nine	\$ 27,575					\$ 27,575
	City of Tempe Best Buddies Inclusion Project	Best Buddies International	\$ 16,819					\$ 16,819
	Restorative Therapy	FSL (Foundation for Senior Living)	\$ 12,393					\$ 12,393
	P.A.S.S. (Participation, Accessibility, Socialization, Sports)	The Centers for Habilitation	\$ 5,082					\$ 5,082
	Earning a Paycheck	The Centers for Habilitation	\$ 13,082					\$ 13,082
		Subtotal	\$ 99,980	\$ 9,223	\$ -	\$ -	\$ -	\$ 109,203
OLDER ADULTS								
	AARP Experience Corps	Education, Family & Community Support						\$ -
	Dementia Friendly Tempe	Education, Family & Community Support		\$ 102,508		\$ 12,874	\$ 15,450	\$ 130,832
	Age Friendly Tempe Community Designation	Education, Family & Community Support	\$ -					\$ -
	Seniors Aging in Place	Area Agency on Aging, Region One	\$ 39,218					\$ 39,218
	Older Adult Support Services	Resources)	\$ 10,006					\$ 10,006
		Catholic Community Services dba Valley Center of the Deaf	\$ 4,779					\$ 4,779
	Supporting Deaf Seniors							
	Senior Nutrition Program	Tempe Community Action Agency	\$ 61,540					\$ 61,540
		Subtotal	\$ 115,543	\$ 102,508	\$ -	\$ 12,874	\$ 15,450	\$ 246,375
WORKING POOR								
	Financial Navigation	CARE 7				\$ 92,000		\$ 92,000
	Newtown Financial Capability and CLT Stewardship	Newtown Community Development Corporation	\$ 24,934					\$ 24,934
	Tempe VITA Program	Tempe Community Council	\$ 27,000					\$ 27,000
		Subtotal	\$ 51,934	\$ -	\$ -	\$ 92,000	\$ -	\$ 143,934
YOUTH DEVELOPMENT								
	AARP Experience Corps	Education, Family & Community Support		\$ 79,150		\$ 129,063	\$ 250,691	\$ 458,904
	Kid Zone Enrichment Program	Kid Zone Enrichment Program		\$ 4,505,939			\$ 10,000	\$ 4,515,939
	Career Ready Tempe	Education, Family & Community Support					\$ 59,553	\$ 59,553
	College Connect	Education, Family & Community Support	\$ 3,574			\$ 74,414	\$ 26,589	\$ 104,578
	Courage Awards	Education, Family & Community Support					\$ 14,070	\$ 14,070
	Mayor's Youth Advisory Commission	Education, Family & Community Support	\$ 3,275					\$ 3,275
	Tempe PRE	Education, Family & Community Support	\$ 1,962,394			\$ 44,056		\$ 2,006,450
	Helping Us Grow	Education, Family & Community Support					\$ 16,642	\$ 16,642
	Read On Tempe & Acceleration Zone	Education, Family & Community Support	\$ -					\$ -
	STEM Diablos Grant	Kid Zone Enrichment Program					\$ 42,484	\$ 42,484
	WLIA Donation - Nutrition Education	Kid Zone Enrichment Program					\$ 7,319	\$ 7,319
	Getz Preschool Scholarships	Kid Zone Enrichment Program				\$ 17,901		\$ 17,901
	Tempe Mentoring Program	Big Brothers Big Sisters of Central AZ	\$ 10,764					\$ 10,764
	Building Greater Futures for Tempe Youth and Teens	Boys & Girls Clubs of the East Valley	\$ 49,228					\$ 49,228
	Survivors of Suicide	EMPACT-Suicide Prevention Center	\$ 5,863					\$ 5,863
	Financial Literacy and Workforce Readiness Education for Tempe Students	Junior Achievement of Arizona	\$ 6,452					\$ 6,452
	Youth Prevention Education	notMykid	\$ 13,605					\$ 13,605
	Peer Solutions	Peer Solutions	\$ 6,214					\$ 6,214
		Subtotal	\$ 92,126	\$ 6,554,332	\$ -	\$ 265,434	\$ 427,348	\$ 7,339,240
ALL POPULATIONS								
	Counseling	CARE 7		\$ 100,000		\$ 92,068		\$ 192,068
	Trauma Training	CARE 7				\$ 23,264		\$ 23,264
	Down Payment Assistance	Housing Services			\$ 70,000			\$ 70,000
	Family Self-Sufficiency	Housing Services			\$ 69,898		\$ 3,707	\$ 73,605
	Kid Zone Nutrition Grant	Kid Zone Enrichment Program				\$ 110,438		\$ 110,438
	Triple P	Education, Family & Community Support				\$ 31,169		\$ 31,169
	Care4me	Education, Family & Community Support				\$ 6,048		\$ 6,048
		Subtotal	\$ -	\$ 100,000	\$ 139,898	\$ 262,987	\$ 3,707	\$ 506,592
TOTAL - Self-Sufficiency			\$ 359,583	\$ 6,766,063	\$ 139,898	\$ 633,295	\$ 446,505	\$ 8,345,344
OTHER - ADMINISTRATIVE								
	Administration			\$ 780,095				\$ 780,095
	Community Partnerships & Resources			\$ 616,881				\$ 616,881
	Education, Family & Community Support			\$ 525,286				\$ 525,286
	Housing Admin GF			\$ -				\$ -
	Housing - Affordable Housing Acquisition						\$ 852,493	\$ 852,493
TOTAL - Other/Administrative Functions			\$ -	\$ 1,922,262	\$ -	\$ -	\$ 852,493	\$ 2,774,755
SUB TOTAL - ALL CATEGORIES			\$ 1,182,205	\$ 10,742,339	\$ 11,348,332	\$ 2,521,342	\$ 1,755,288	\$ 27,549,506

COVID FUNDS

Category	Program	HSD Workgroup/ AR Organization	General Fund		Federal	Grants	Other	Total Funding
			Agency Review	Direct Funded				
SELF-SUFFICIENCY								
DOMESTIC VIOLENCE								
	DV Housing	Housing Services		\$ 570,000				\$ 570,000
	Shelter & Support for Victims of Domestic Violence	Sojourner Center	\$ 47,068					\$ 47,068
	Shelter & Support for Victims of Domestic Violence	Chrysalis Shelter	\$ 10,000					\$ 10,000
		Subtotal	\$ 57,068	\$ 570,000	\$ -	\$ -	\$ -	\$ 627,068
HOMELESSNESS								
	Shelter Rehab	Housing Services		\$ 40,000				\$ 40,000
	Bridge Housing	Housing Services		\$ 950,000				\$ 950,000
	Noncongregate Shelter	Housing Services		\$ 350,000				\$ 350,000
	Shelter, Housing & Support Services for Homelessness	Central Arizona Shelter Services	\$ 50,000					\$ 50,000
	Hunger Relief	Tempe Community Action Agency	\$ 50,000					\$ 50,000
	Case Management Services (Tempe Elementary School District Homeless Liaison Referrals)	A New Leaf	\$ 100,000					\$ 100,000
	Emergency Support for Pets During Homelessness	Lost Our Home Pet Foundation	\$ 25,000					\$ 25,000
	Family Emergency Shelter	UMOM New Day Centers	\$ 15,000					\$ 15,000
		Subtotal	\$ 240,000	\$ 1,340,000	\$ -	\$ -	\$ -	\$ 1,580,000
INDIVIDUALS WITH DISABILITIES								
	Support & Inclusion Services for Isolated Students with IDD	Best Buddies International	\$ 10,000					\$ 10,000
		Subtotal	\$ 10,000	\$ -	\$ -	\$ -	\$ -	\$ 10,000
OLDER ADULTS								
	Pandemic Support for Deaf Seniors	Catholic Community Services dba Valley Center of the Deaf	\$ 7,932					\$ 7,932
		Subtotal	\$ 7,932	\$ -	\$ -	\$ -	\$ -	\$ 7,932
WORKING POOR								
	Emergency & Supplemental Food Assistance	United Food Bank	\$ 50,000					\$ 50,000
		Mountain Park Health Center	\$ 50,000					\$ 50,000
		Subtotal	\$ 100,000	\$ -	\$ -	\$ -	\$ -	\$ 100,000
YOUTH DEVELOPMENT								
	Kid Zone & Tempe PRE Scholarships	Kid Zone	\$ -	\$ 212,000			\$ 132,000	\$ 344,000
	Career Ready	Education, Family & Community Support		\$ 23,000				\$ 23,000
	Youth Specialists	CARE 7		\$ 438,450				\$ 438,450
	Connect Tempe	Education, Family & Community Support		\$ 150,000				\$ 150,000
	Virtual Mentoring for At-Risk Youth	Big Brothers Big Sisters of Central AZ	\$ 30,000					\$ 30,000
		Subtotal	\$ 30,000	\$ 823,450	\$ -	\$ -	\$ 132,000	\$ 985,450
ALL POPULATIONS								
	Counseling COVID Care	CARE 7		\$ 93,147				\$ 93,147
	Resource Coordinators	Human Services Administration		\$ 108,418				\$ 108,418
	Envision Center	Housing Services		\$ 800,000	\$ 900,000			\$ 1,700,000
	PPE Distribution	Phoenix Tool Bank	\$ 5,000					\$ 5,000
		Subtotal	\$ 5,000	\$ 1,001,565	\$ 900,000	\$ -	\$ -	\$ 1,906,565
TOTAL - COVID			\$ 450,000	\$ 3,735,015	\$ 900,000	\$ -	\$ 132,000	\$ 5,217,015
SUB TOTAL - ALL CATEGORIES			\$1,182,205	\$10,742,339	\$11,348,332	\$2,521,342	\$1,755,288	\$27,549,506
TOTAL 20/21			\$1,632,205	\$14,477,354	\$12,248,332	\$2,521,342	\$1,887,288	\$32,766,521