

# MEMORANDUM



TO: Mayor and City Council

FROM: Naomi Farrell, Human Services Director

Tammy Reid, Tempe Community Council Past Board President and Community Impact Chair

DATE: April 21, 2022

SUBJECT: Human Services Impact Report Fiscal Year 2020 – 2021

Attachment: FY20/21 Human Services Impact Report

---

## **Purpose**

This memorandum provides Mayor and Council an update on the state of human services for fiscal year 2020 – 2021. This update includes both Tempe Community Council and the Tempe Human Services Department programming to inform how the services available in Tempe form a system of human services to meet the needs of Tempe.

## **Background**

Since the development of a Human Services Department in 2014, Tempe Human Services (THS) and Tempe Community Council (TCC) have worked diligently to develop a comprehensive system of human services. This interconnected system is designed to assist people when and how they need it. The framework for this system includes three primary categories of service: crisis, stability, and self-sufficiency. Spanning each category are six target populations (i.e. youth, homeless, domestic violence, working poor, individuals with disabilities, and seniors) guides programing.

## **Impact**

Human Services funding for fiscal year 2020 – 2021 was approximately \$32.7 million dollars. This includes general funds, federal dollars, grants, donations, user fees, and for 20/21 COVID-19 funds. Tempe Human Services and Tempe Community Council continues to dramatically leverage the City's investment by securing additional external funding. For every dollar invested by the city (General Fund expenses less revenue), one dollar and thirty-two cents (\$1.32) of external funding was secured. It's worth acknowledging that revenues were usually low due to the global pandemic.

During fiscal year 2020 – 2021 the above funding supported 115 programs as part of the system of human services. THS operated 54 of these programs, TCC administered 48 programs funded through the Agency Review process, and additional 13 non-profit programs were funded by a subsequent allocation of \$500K COVID-19 funds distributed through the Community Partnerships & Resources Division via a process similar to Agency Review. Attached you will find a Human Services Annual Impact Report FY2020-21 which provides a detailed overview of these programs.