

# Human Services Impact Report

Fiscal Year 2020–2021 Update



# Impact Report

- Overview of the programs and services funded in FY20-21
- Agency Review process completes the system of Human Services in Tempe
- Tempe Human Services continues to leverage City funds by securing external funding



# Mission

Human Services offers an equitable and inclusive continuum of trauma sensitive programs to assist individuals and families across their lifespan in pursuing their desired quality of life, by leveraging diverse community partnerships, volunteers, and significant federal, state, local, tribal, faith-based, foundation, and corporate funding.

# Vision

People enjoy a just and fair opportunity in pursuing their desired quality of life, despite historic patterns of discrimination, or any other systemic barriers.



# Communication Calendar

## Annual Presentations

- March – Human Services Impact Report
- April – Agency Review Allocations

**Every 3 years** - Community Needs Assessment conducted by Tempe Community Council

- Previous FY 17/18
- Current completed fall 2021

**As needed** - Updates on programs and services or upon request



# A System of Service

- Network of programs and services
  - City departments
  - Neighboring municipalities
  - County, State, and Federal
  - Non-profit agencies
  - Education & faith-based partners
- Six populations
- Three categories



# A System of Service

CRISIS

STABILITY

SELF -  
SUFFICIENCY

CHILDREN & YOUTH

PEOPLE EXPERIENCING HOMELESSNESS

SURVIVORS OF DOMESTIC VIOLENCE

WORKING POOR

INDIVIDUALS W/ DISABILITIES

SENIORS



Tempe.



Tempe PRE afforded me the opportunity to advance my personal education and career...I have seen a **44% increase in our gross annual income**. My gratitude for Tempe PRE staff and all of those that support the program cannot be put into words. Thank you, thank you for providing a program that allows our community to reach our full potential."

*~Jessica K. Parent*

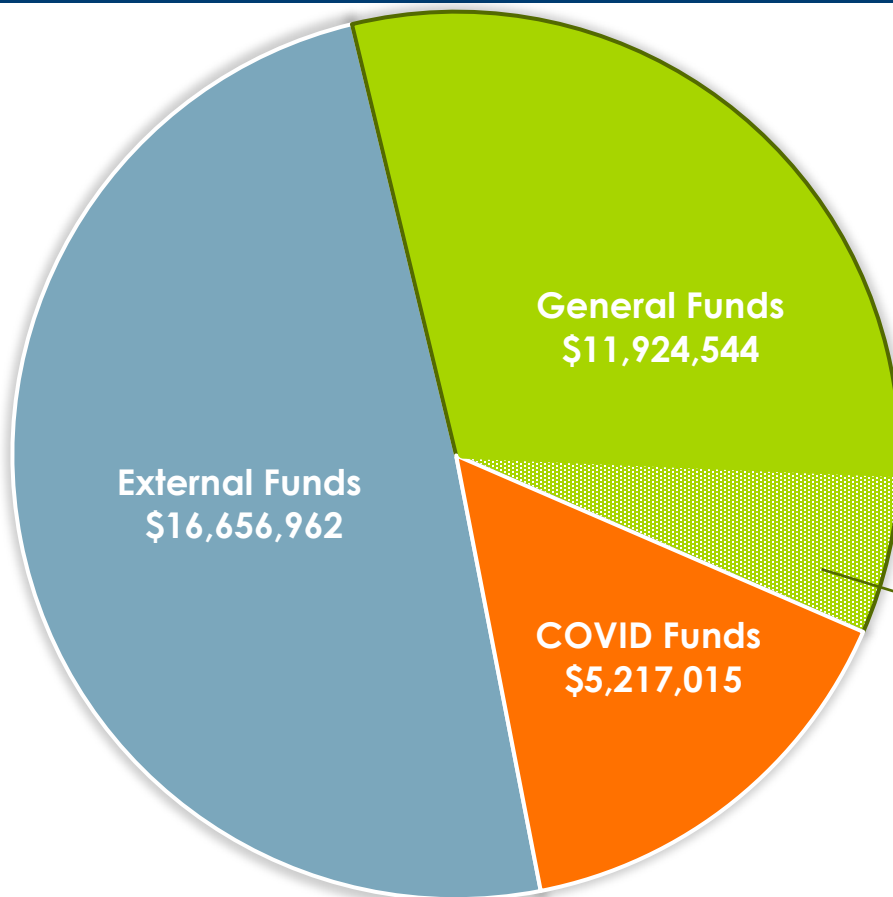
Tempe PRE students learning through play

# FY 20-21 Human Services Funding



For every \$1  
invested by the  
City, **\$1.32** of  
external funding  
is secured

**\$187** per capita  
in total funding  
(includes Federal  
Funding for HCV,  
Grants, Donations &  
COVID)



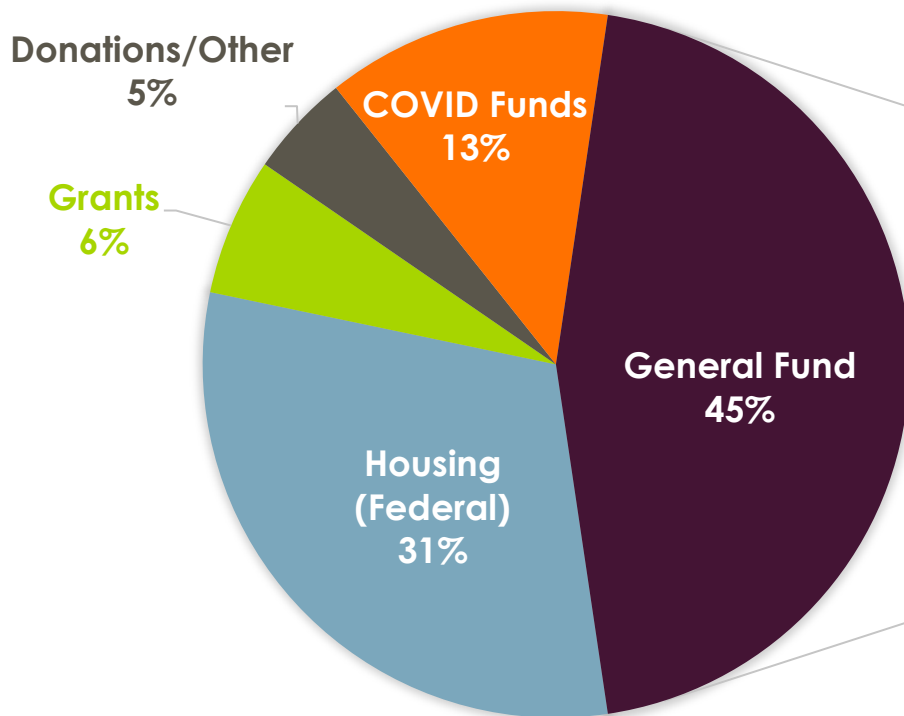
**\$68** per capita  
in General  
Fund dollars  
invested in  
Human  
Services

GF Budget is Offset  
17% by \$1.9M in  
Program Revenue

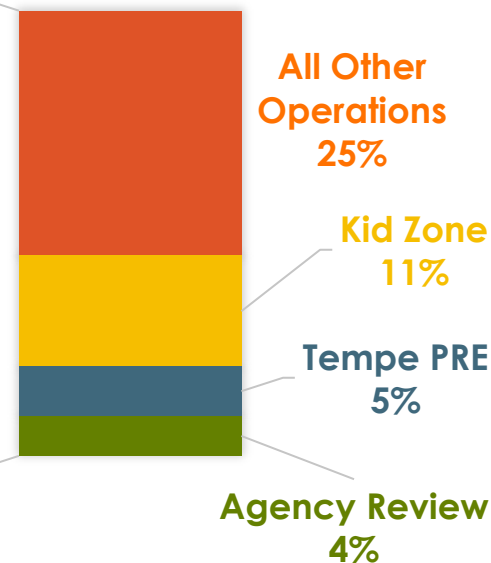
# FY 20-21 Human Services Funding



Human Services Funding by Source



General Fund Appropriations by Program

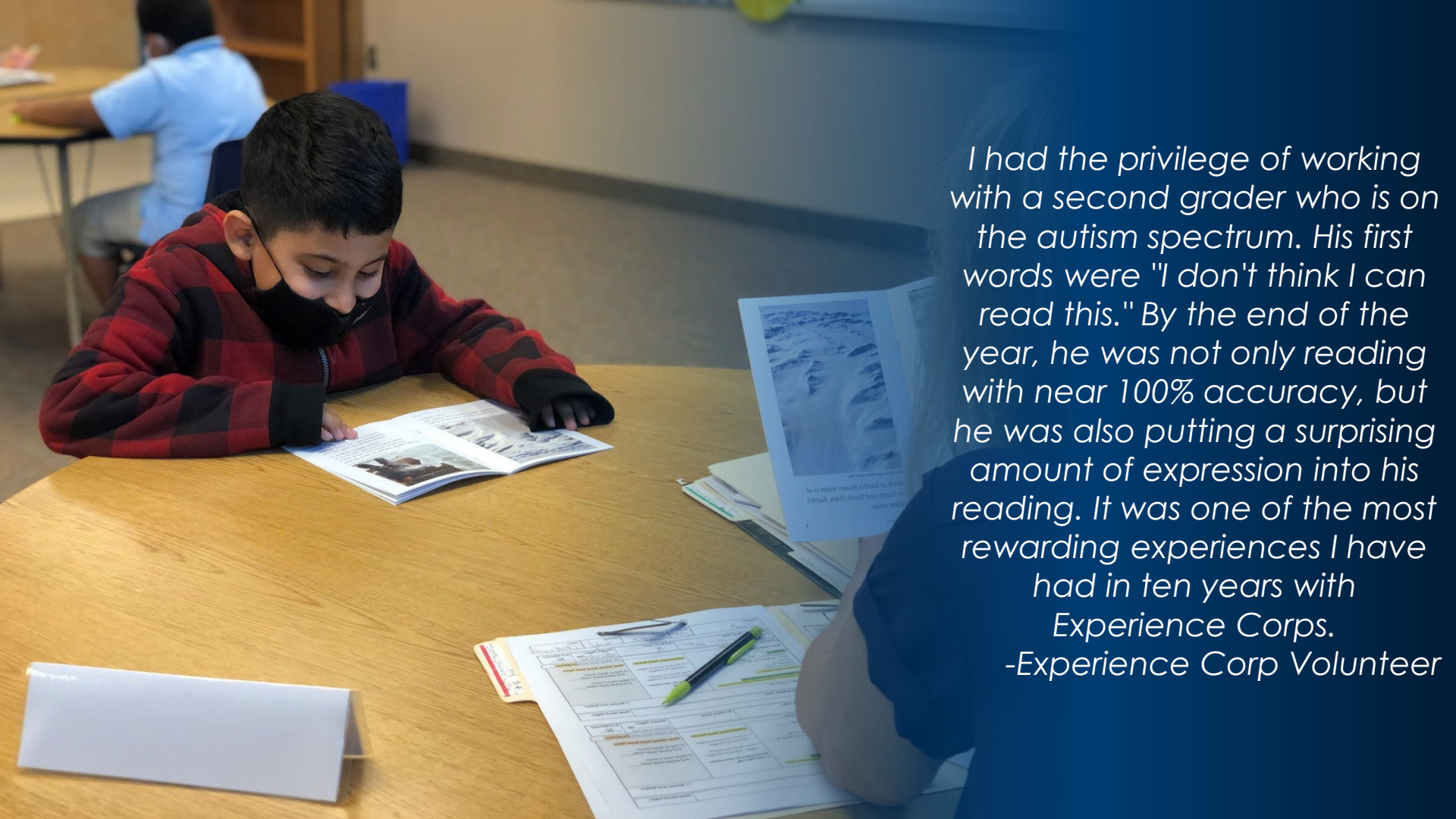


# All Programs & Services



Population	Crisis	Stability	Self-Sufficiency	COVID	Total
Domestic Violence	\$ 17,370	\$ -	\$ -	\$ 627,068	\$ 644,438
Homeless	\$ 2,225,729	\$ 1,771,413	\$ -	\$ 1,580,000	\$ 5,577,142
Individuals w/ Disabilities	\$ -	\$ 114,590	\$ 109,203	\$ 10,000	\$ 233,793
Older Adults	\$ 29,616	\$ -	\$ 246,375	\$ 7,932	\$ 283,923
Working Poor	\$ 75,687	\$ 94,497	\$ 143,934	\$ 100,000	\$ 414,118
Youth Development	\$ 40,158	\$ 569,595	\$ 7,339,240	\$ 985,450	\$ 8,934,443
All Populations	\$ 1,351,879	\$ 10,138,874	\$ 506,592	\$ 1,906,565	\$ 13,903,910
Sub Total	\$ 3,740,439	\$ 12,688,968	\$ 8,345,344	\$ 5,217,015	\$ 29,991,766*

*\*Total is program specific and does not include some administrative costs*



I had the privilege of working with a second grader who is on the autism spectrum. His first words were "I don't think I can read this." By the end of the year, he was not only reading with near 100% accuracy, but he was also putting a surprising amount of expression into his reading. It was one of the most rewarding experiences I have had in ten years with Experience Corps.

-Experience Corp Volunteer

# TCC & Agency Review



- Role of TCC & AR
- Community Driven Process



FY 20/21 AR Volunteers



Kevin and Linda

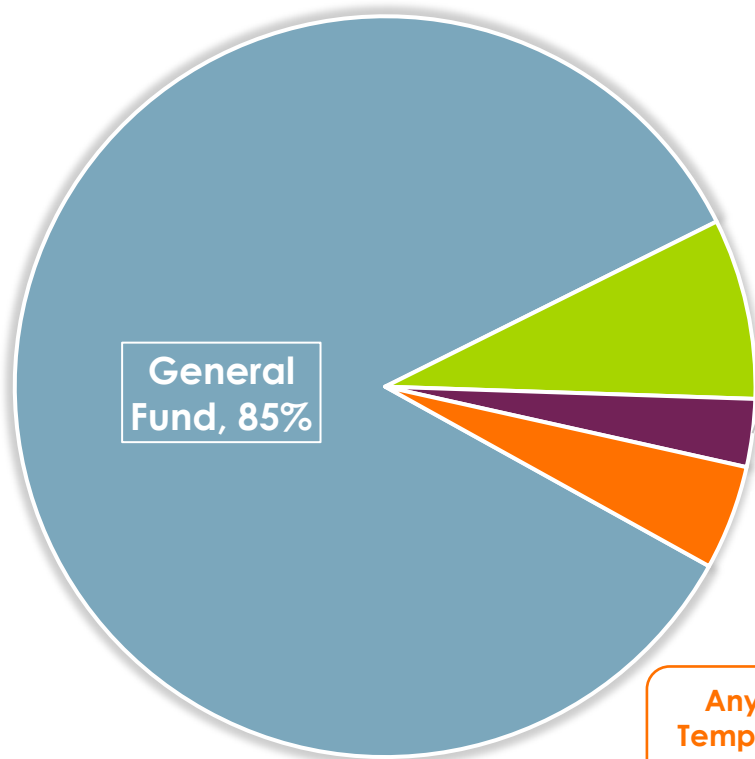
"I was honored to be a part of this important work"

"I thoroughly enjoyed the volunteer process for this! I look forward to participating next year."

"Great learning experience"

"I would love to find more positive ways of supporting the applicant organizations. Like volunteering for them during the year.'""

# FY 20-21 AR Funding Sources



AR General Fund     \$1,000,000

Display Panel     \$93,205

Display  
Panel, 8%

Together  
Tempe (TCC),  
3%

Together Tempe (TCC) \$35,000

Together  
Tempe, 4%

Together Tempe     \$54,000

Anyone can donate to Together  
Tempe via their water bill or through  
nonprofit TCC

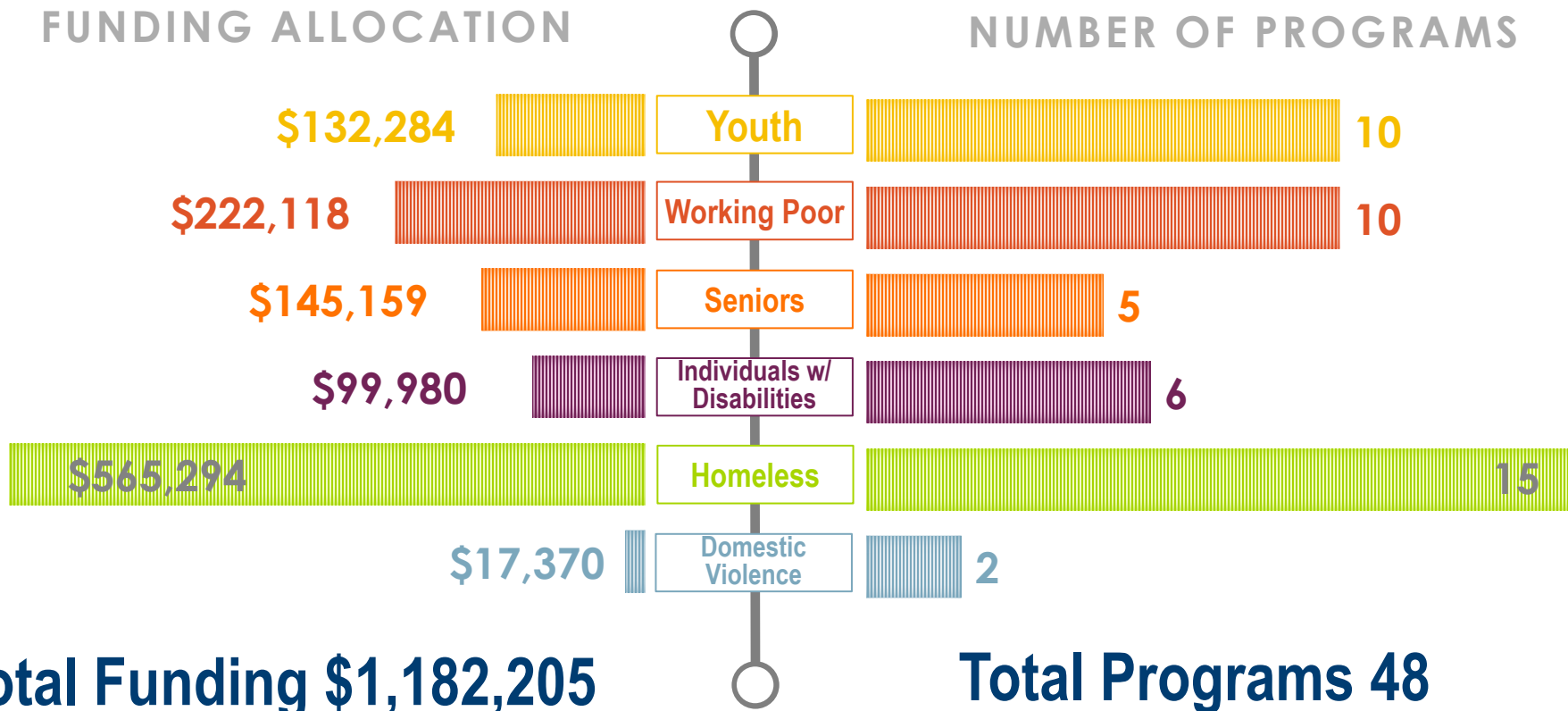
**Total**     \$1,182,205

# Agency Review Allocations



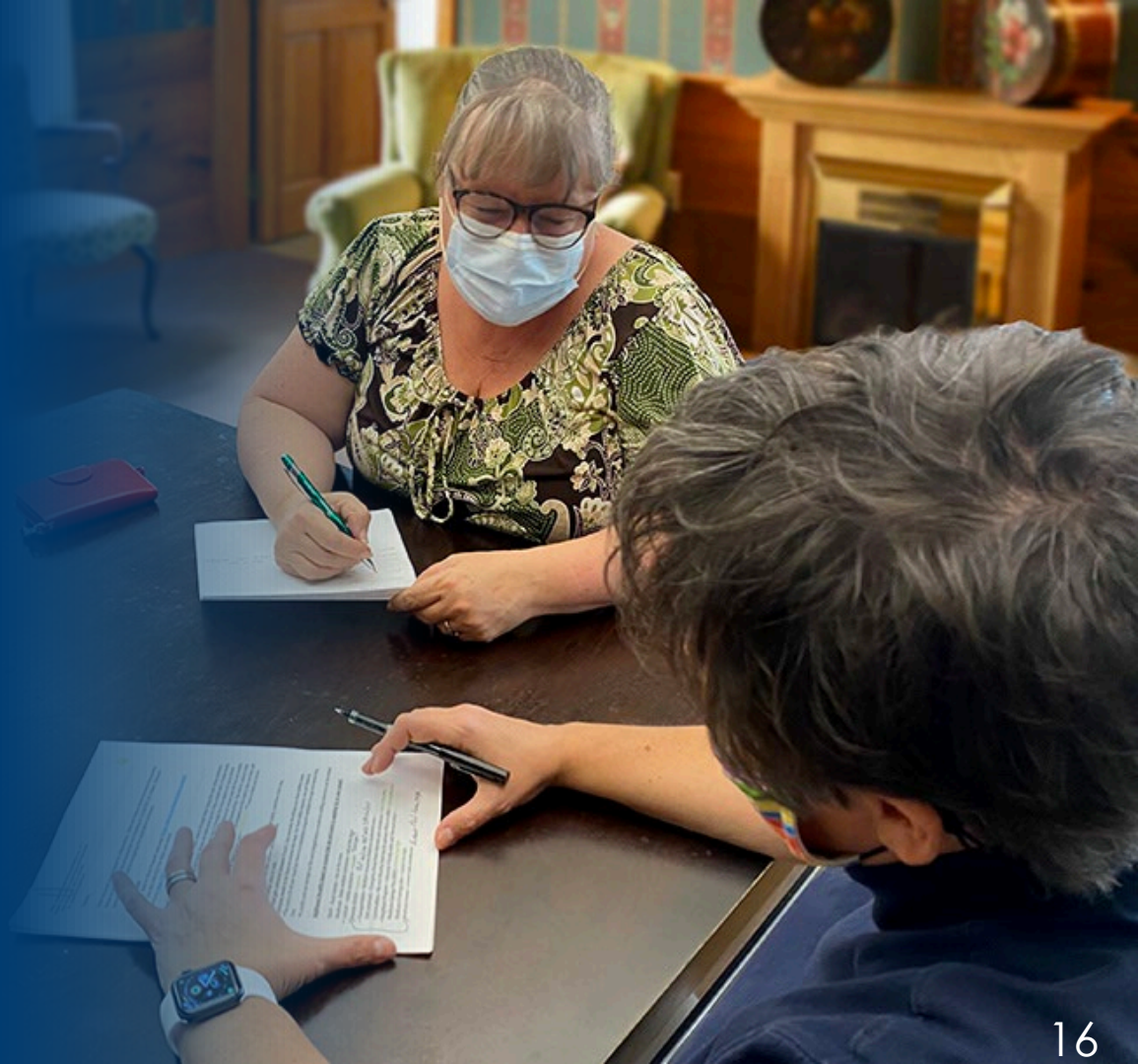
## FUNDING ALLOCATION

## NUMBER OF PROGRAMS



**“I can’t thank you enough  
for your assistance; my  
parents are very proud and  
would not seek out help on  
their own.”**

- George



# Performance Measures



Safe & Secure  
Communities

- 1.17 Re-arrest rates
- 1.18 Afterschool Participation
- 1.19 HQS resolution
- 1.21 Youth alcohol/drug use
- 1.23 Feeling of Safety in Parks
- 1.29 Trauma support



Strong Community  
Connections

- 2.07 Ability to cope (counseling)
- 2.15 Participation in decision-making



Quality of Life

- 3.05 HCV (Section 8) optimization
- 3.06 Quality Early Learning (3 & 4)
- 3.07 3<sup>rd</sup> grade reading
- 3.08 HS graduation rate
- 3.09 Post-secondary education
- 3.10 Agency Review goals
- 3.13 Disability Social Inclusion
- 3.20 Dementia-friendly
- 3.21 Veteran-supportive designation
- 3.28 End to homelessness
- 3.30 Age-Friendly designation
- 3.31 End Poverty
- 3.37 Mental Health & Wellness



Sustainable Growth  
& Development

- 4.09 Housing inventory ratio



Financial Stability  
& Vitality

- 5.13 Unemployment Rate

# Human Services FY 20-21



TempePRE



**BEST**  
Building Employment Support & Training  




Hope  
homeless outreach program effort

KID  
ZONE

College  
Connect  
*Navigate your path to college and career success.*

# Human Services FY 20-21



# Human Services FY 20-21



Child Crisis Arizona  
*Safe kids. Strong families.*

HA. P. I. HAbler Para Integrar



save the family  
FOUNDATION OF ARIZONA



Teen Lifeline

ABILITY360



Community  
Legal Services



AREA AGENCY ON AGING  
REGION ONE, INCORPORATED



MOUNTAIN PARK  
HEALTH CENTER



Crisis Response  
NETWORK  
*Inspiring Hope*



# LESSONS LEARNED



COVID-19 required changes  
in programming for almost  
every aspect of our service  
delivery.

East Valley Network Partnership  
providing COVID-19 testing



# Human Services FY 20-21



Moreno Family  
Foundation

